

**PS** Platinum  
SPAS



**Your journey to ultimate relaxation starts here**

# WELCOME TO PLATINUM SPAS

**It gives us great joy to introduce you to Platinum Spas – Europe's leading innovative hot tub and swim spa brand.**

Our new improved Premium range is our most luxurious yet and has been built to the highest quality. With a focus on innovation, the latest technology and an abundance of features, the Platinum Spas range includes upgraded corner panels with a full LED lighting strip as well as upgraded jets and diverters. We listened to our customers and partners – and want to ensure we go beyond expectations for you.

Another innovation is the new energy efficient insulation Platinum Premium Shield designed by the Superior Heatlock Insulation Process (SHIP) which provides a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

Now more than ever it is important we look after our wellbeing and spend time looking after ourselves and our wellness. This is our focus here at Platinum Spas – we want to help you focus on improving your health and wellbeing with a hot tub or swim spa.

Your journey to ultimate relaxation starts here.

*Platinum Spas team*

# YOUR WELLNESS IS IMPORTANT TO US

We focus on improving wellness and offer a global range of award-winning hot tubs and swim spas to suit every customer's needs. Our hot tubs and swim spas aim to improve wellness, help you relax, spend quality time with loved ones and lead happier and healthier lives.

# BENEFITS OF A HOT TUB AND SWIM SPA

A hot tub or swim spa not only brings you hours of enjoyment but has a number of health benefits too. It can help to reduce stress and anxiety, relieves headaches, helps to burn fat faster and is even great for your skin.

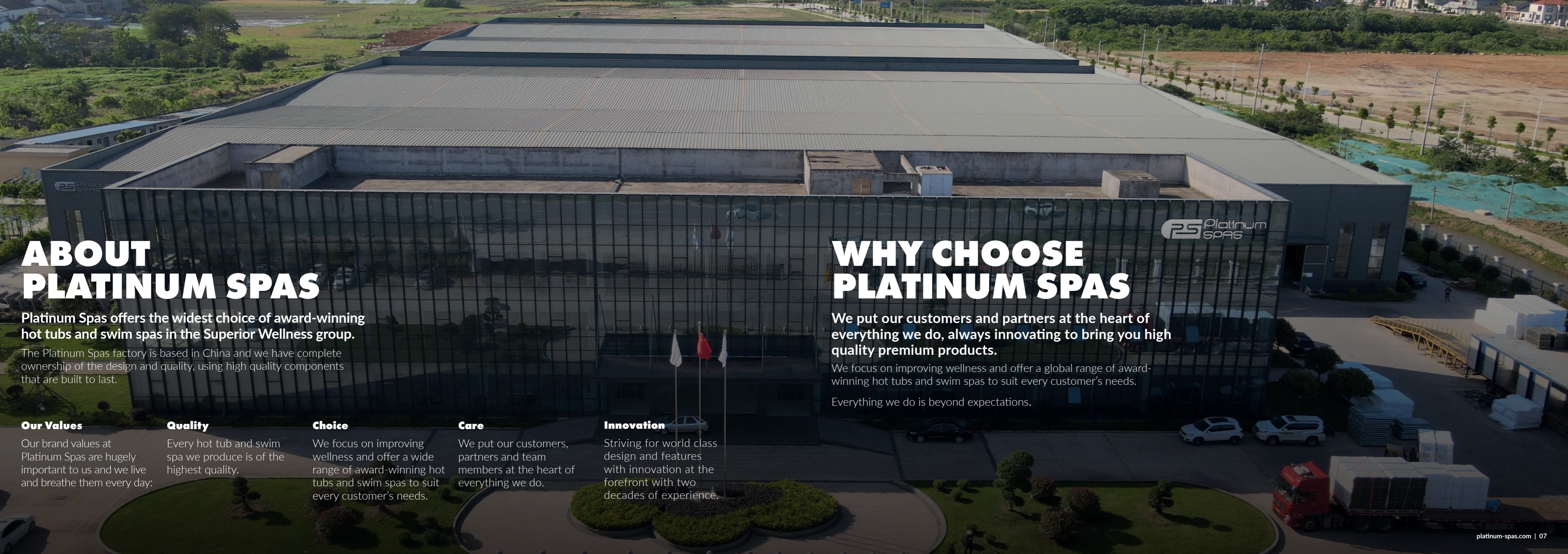
Hot tubs can boost your circulation and reduce strain on the heart, lowers blood pressure and can even help improve your sleep.

Hot tubs are also great if you have aching joints from injuries, arthritis or other conditions. The warm water and bubbles can help to soothe any aches and pains, often to lasting effect.

A swim spa also gives you the benefit of exercise as well as relaxation. They can form an important part of the day to day fitness regime of anyone that wants to stay in good shape.

Swim spas can offer different exercise stations, either swimming or rowing against the powerful built-in jets will provide an intense workout.

Soothe away your stresses with a soak in a hot tub or swim spa.



# ABOUT PLATINUM SPAS

Platinum Spas offers the widest choice of award-winning hot tubs and swim spas in the Superior Wellness group.

The Platinum Spas factory is based in China and we have complete ownership of the design and quality, using high quality components that are built to last.

**Our Values**  
Our brand values at Platinum Spas are hugely important to us and we live and breathe them every day:

**Quality**  
Every hot tub and swim spa we produce is of the highest quality.

**Choice**  
We focus on improving wellness and offer a wide range of award-winning hot tubs and swim spas to suit every customer's needs.

**Care**  
We put our customers, partners and team members at the heart of everything we do.

**Innovation**  
Striving for world class design and features with innovation at the forefront with two decades of experience.

# WHY CHOOSE PLATINUM SPAS

We put our customers and partners at the heart of everything we do, always innovating to bring you high quality premium products.

We focus on improving wellness and offer a global range of award-winning hot tubs and swim spas to suit every customer's needs.

Everything we do is beyond expectations.



# QUALITY CRAFTSMANSHIP

We take care and pride in every hot tub we make with each one uniquely crafted by hand during the build.

Our skilled teams use their hands to ensure every detail is to the highest quality standard, where this isn't possible, we use the latest technologies to maintain our high levels of quality. The stainless steel structure is hand welded for each spa with the fibre-glassing hand sprayed then hand rolled. All plumbing is assembled by hand and manually glued and fitted and some of the jet holes are hand drilled or manually cut. Our brand is consistent with all hot tubs built to the same high standard, but each hot tub is actually custom made with many of the processes by hand.



# INNOVATION AND DESIGN

We take pride in the quality of our hot tub and swim spas from the controls we use down to the pipework materials. We use the latest technology on the build and design work to create cutting edge products ensuring we go beyond expectations for our customers.

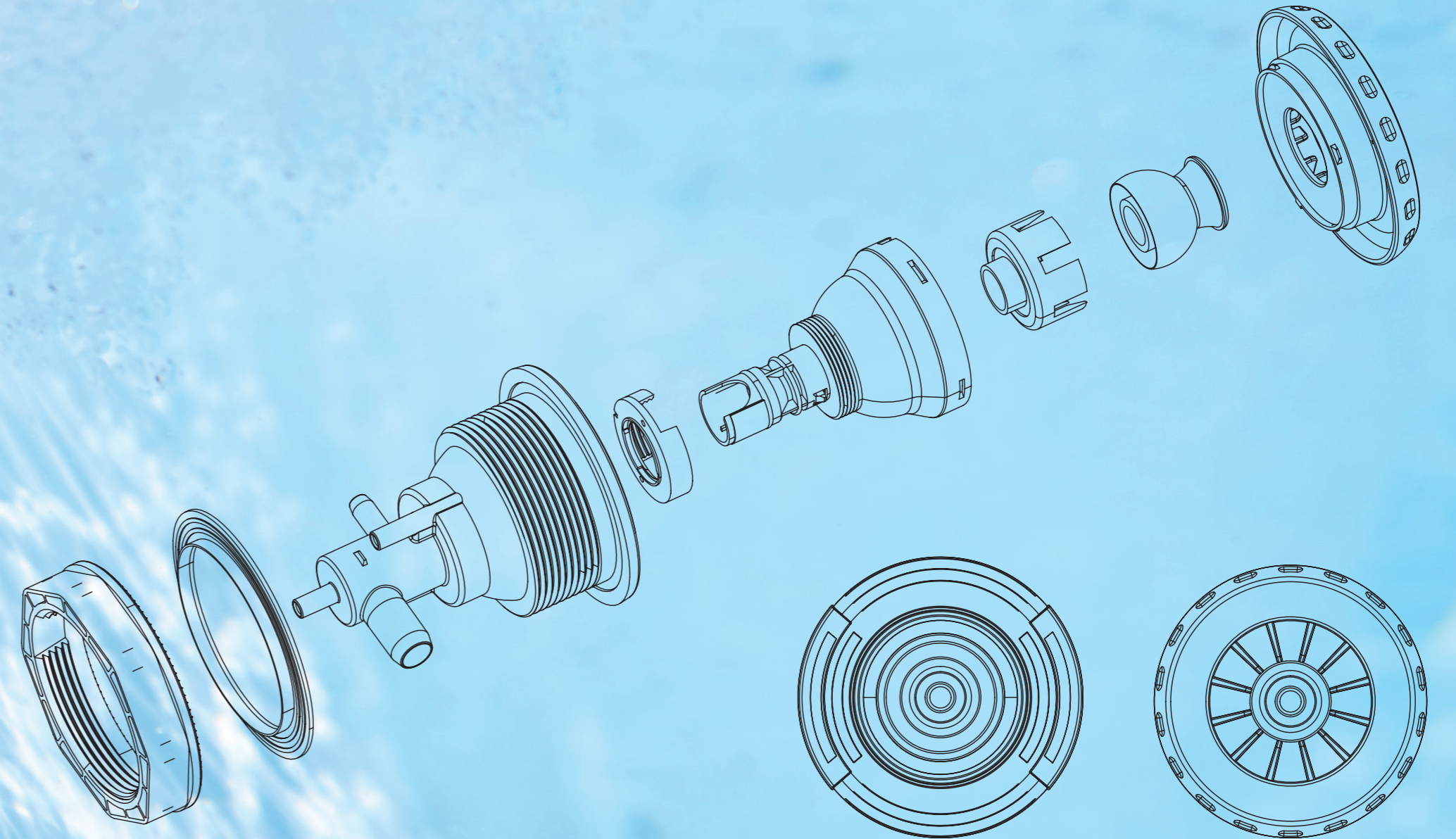


# JET DESIGN AND FORMATION

More jets do not equal a better hydromassage, but the right jets do. Utilising the perfect mix of air and water – to deliver a massage that reduces stress and lower back pain, improves sleep and post exercise recovery. It will also alleviate restless leg syndrome, cramps, arthritis and fibromyalgia, improving your overall wellbeing.

A regular hydromassage routine can be more beneficial than you realise.

Seats designed to follow the contours of the body and recessed jets are placed to perfectly match the muscle structure of the human form, which delivers a comfortable, premium hydromassage experience for most body types.



# CONTROL AT YOUR FINGERTIPS

We use Balboa as our control system, recognised globally for its high quality and innovation always providing the latest technology. On every Platinum Spas hot tub and swim spa we use Balboa heaters, control panels and control board.

Platinum Spas control panels have WIFI as an option where the customer can control the hot tub from any 3G enabled location. With colour screen and directional key pads users can go through their settings and have their hot tub or swim spa set up perfectly for their needs with ease.



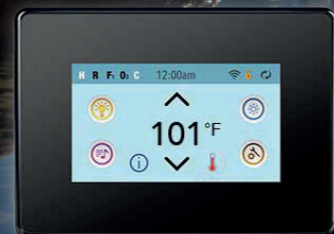
TP500



TP600



TP700



Spa Touch 2T

## Ozone

Every Platinum Spas product comes with the Superior Wellness Ozone\* as standard; an electronic sanitiser for your hot tub. This helps to reduce the presence of impurities and microbial life within the hot tub water.

When the Ozone is infused into water, it is able to effectively kill many kinds of bacteria and viruses without the need for adding excessive amounts of chemicals.

It purifies naturally, producing ozone from the atmosphere.

The Superior Wellness Ozone in your hot tub can reduce maintenance time and cost, prolong equipment life and can reduce the chloramines scent. Some people believe that ozonised water also feels softer to their skin.



\*Patent pending

## Our components

All Platinum Spas products come with synthetic composite side panels, perfect for all weather conditions. The side panels are easily changeable in case of damages caused by the end user. We only use high quality components which are industry leading.

## SW (Superior Wellness) pumps

We take pride in our components used, this is why we use SW (Superior Wellness) pumps.

They are equipped with the industry's most advanced quality testing, inspection equipment. The pumps provide a powerful massage working with the jet layout and quantity to leave you feeling relaxed and revitalised.



## Aristech Acrylic

We use Aristech Acrylic; the brand supplies acrylic sheets to the world's leading brands for the manufacturing of hot tubs and swim spas. The Aristech Acrylics brand has blended innovation, manufacturing expertise and industry-leading customer service, to become the preferred brand of acrylic sheet for OEMs, fabricators and designers worldwide.

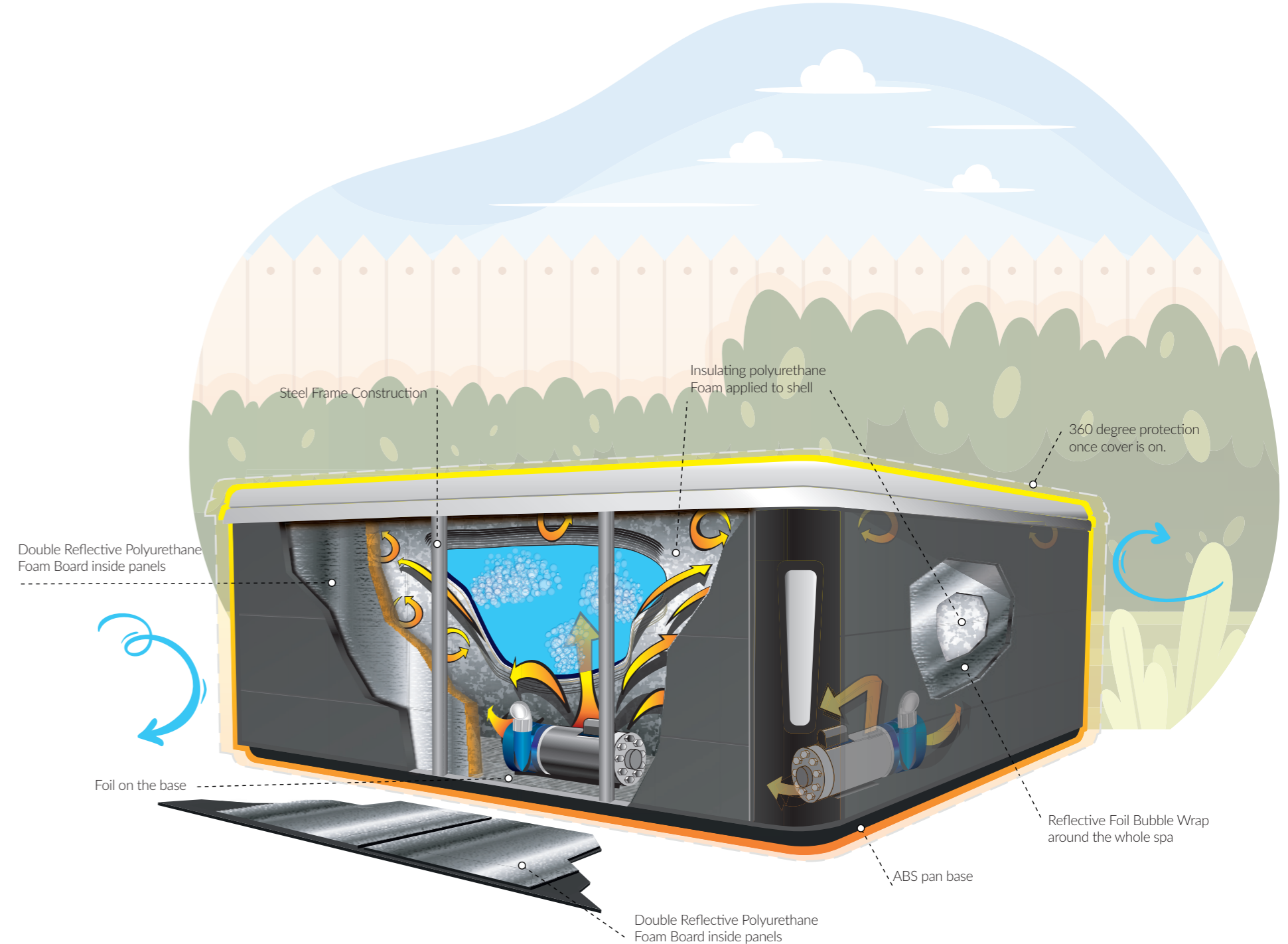


# ENERGY EFFICIENT INSULATION

Our Platinum Premium Shield features on the luxurious Premium range.

This combines five different types of insulation to retain the heat within the cabinet by the Superior Heatlock Insulation Process (SHIP) providing a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

By reflecting the heat back inwards, the wasted heat created by the pumps and other components can be recycled. The heat is then used to help maintain the temperature through heat transfer via the vast amount of plumbing, this assists with the overall running costs.



# FIND YOUR PERFECT HOT TUB

A Platinum Spas hot tub not only brings you hours of enjoyment but a number of health benefits too.




Soothe away your **daily stresses, aches** and **pains** with a soak in a hot tub and improve your wellbeing.

Perfect for families, couples and friends or simply to have some me time to relax.



Choose from a range of high quality, premium hot tubs to suit your needs including size, budget, type and features.

## KEY FEATURES

### Lighting

-  Underwater flood lighting
-  Waterline lighting
-  Corner panel lighting



### Hot tub experience

-  Bluetooth sound system
-  Water fountain


### Build quality

-  Superior Aristech Acrylic finish
-  Hand rolled fibre glass shell
-  Colour choices
-  No maintenance cabinet
-  High impact moulded ABS base
-  No kink PVC plumbing



### Power and control

-  Optional WiFi app based control
-  Balboa control panel





### Water Care

-  Ozone water purifying system

### Energy efficiency

-  High density lockable spa cover
-  Premium multi-layer insulation

### Hydrotherapy

-  Rotational jets
-  Individual seat pressure controls
-  Stainless steel jet casings
-  Directional jets

# DELUXE RANGE

## Great value and quality; the perfect starter hot tub

Our classic, entry level range has been designed to suit a variety of needs and budgets. With a focus on quality and great value, it is the perfect starter hot tub.

With six models to choose from, built with high-quality components and offering great value for money this range is the perfect introduction to hot tub ownership.



## SIDE PANEL AT A GLANCE



## TAHITI



1 x 5 inch Jet

11 x 3.5 inch Jets

11 x 2 inch Jets

Plug & Play



People  
3



Dimensions  
2130 x 1650 x 780mm



Weight  
225kg



Jets  
23



Power Supply  
13

Seat layout	Insulation	Heater	Pumps	Circulation Pump
1 seat + 2 loungers	Platinum Thermal Wrap	2kw	1 x 2 HP	N/A

### Features

#### Hot tub experience



#### Water Care



#### Lighting



#### Build quality



#### Hydrotherapy



#### Energy efficiency



#### Power and control



### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon


#### Cabinet colour




Grey

## TRIDENT



 2 x 5 inch Jets

 7 x 3.5 inch Jets

 31 x 2 inch Jets

 Plug & Play



People  
5



Dimensions  
2000 x 2000 x 900mm



Weight  
295kg



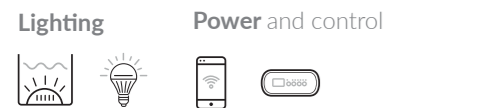
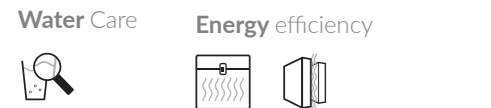
Jets  
40



Power Supply  
13

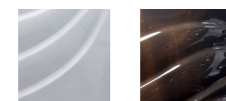
Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Thermal Wrap	2kw	1 x 3 HP	N/A

### Features



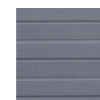
### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon

#### Cabinet colour




Grey

## HAPPY



 7 x 3.5 inch Jets

 42 x 2 inch Jets



People  
5



Dimensions  
2000 x 2000 x 900mm



Weight  
405kg



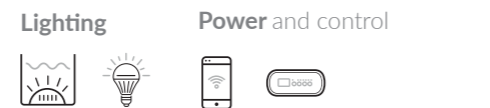
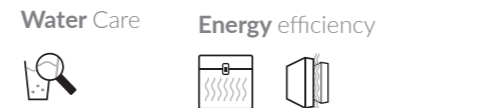
Jets  
49



Power Supply  
32

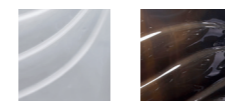
Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seat + 2 loungers	Platinum Thermal Wrap	3kw	2 x 2 HP	1 x 0.5 HP

### Features



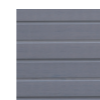
### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon


#### Cabinet colour



Grey

## REFRESH



 9 x 3.5 inch Jets

 38 x 2 inch jets



People  
6



Dimensions  
2000 x 2000 x 900mm



Weight  
405kg



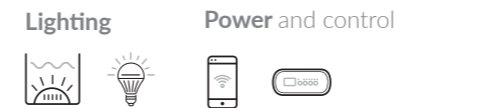
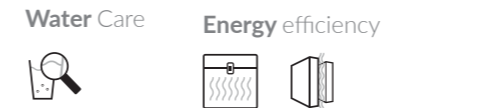
Jets  
47



Power Supply  
32

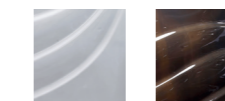
Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Thermal Wrap	3kw	2 x 2 HP	1 x 0.5 HP

### Features



### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon


#### Cabinet colour




Grey

## PALMA



 2 x 5 inch Jets

 11 x 3.5 inch Jets

 73 x 2 inch Jets



People  
6



Dimensions  
2000 x 2000 x 900mm



Weight  
405kg



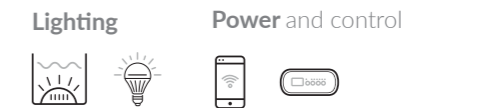
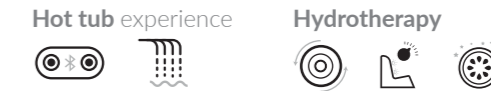
Jets  
87



Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Thermal Wrap	3kw	2 x 3 HP	1 x 0.5 HP

### Features



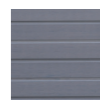
### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon

#### Cabinet colour



Grey

# PREMIUM RANGE

## Luxury and innovation: the ultimate hot tub experience

Our most luxurious products, this range has been built to the highest quality standard. With a focus on innovation and the latest technology, the abundance of features offers the ultimate hot tub experience.

With eleven stylish models to choose from; for 3 people to 8 people, our Premium range has new and innovative features such as water fountains, integrated filter cover and foot massage function. Plus our Platinum Premium Shield insulation will keep the water warmer for longer.



## SIDE PANEL AT A GLANCE



## ARIZONA



4 x 3.5 inch Jets

39 x 2 inch Jets



People  
3



Dimensions  
2130 x 1650 x 880mm



Weight  
295kg



Jets  
43



Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
1 seat + 2 loungers	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.53HP

### Features

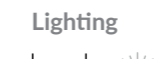
#### Hot tub experience



Water Care



Lighting



Build quality



#### Hydrotherapy



Energy efficiency



Power and control

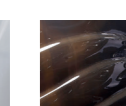


### Colour options

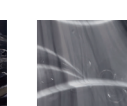
#### Shell colours



Sterling Silver



Midnight Canyon



Odyssey

#### Cabinet colour



Grey

# TOPAZ



10 x 5 inch Jets

9 x 3.5 inch Jets

45 x 2 inch Jets



People  
3



Dimensions  
2200 x 1560 x 900mm



Weight  
295kg



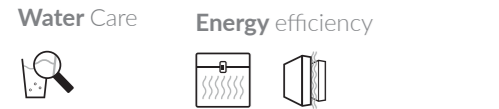
Jets  
64



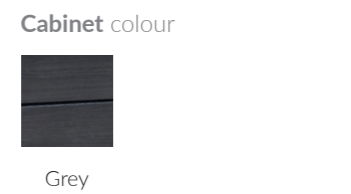
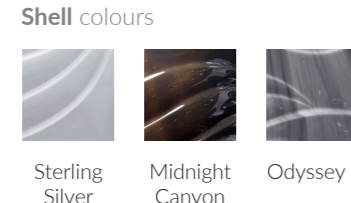
Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
1 seat + 2 loungers	Platinum Premium Shield	3kw	2 x 3 HP	1 x 0.53 HP

## Features



## Colour options



# SANTORINI



3 x 5 inch Jets

20 x 3.5 inch Jets

29 x 2 inch Jets



People  
6



Dimensions  
2100 x 2100 x 940mm



Weight  
405kg



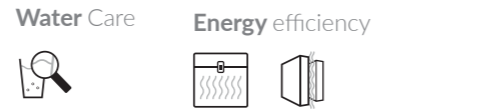
Jets  
52



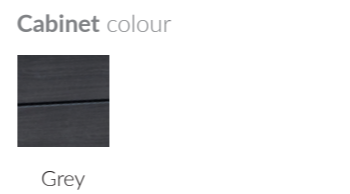
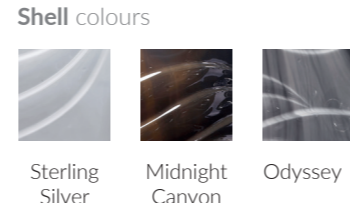
Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

## Features



## Colour options



# KENYA



3 x 5 inch Jets

20 x 3.5 inch Jets

29 x 2 inch Jets



People  
5



Dimensions  
2100 x 2100 x 940mm



Weight  
405kg



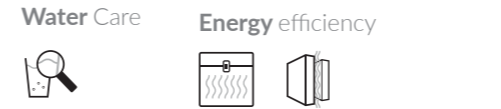
Jets  
52



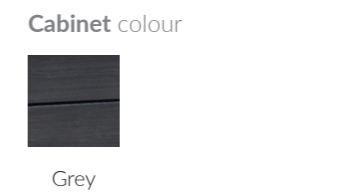
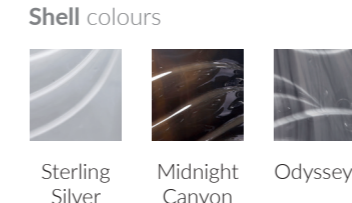
Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

## Features



## Colour options



# INFINITY



2 x 5 inch Jets

14 x 3.5 inch Jets

75 x 2 inch Jets



People  
6



Dimensions  
2100 x 2100 x 950mm



Weight  
405kg



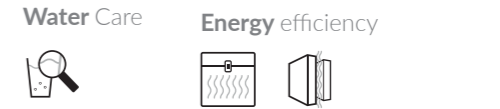
Jets  
91



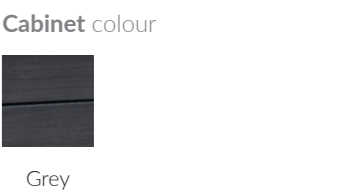
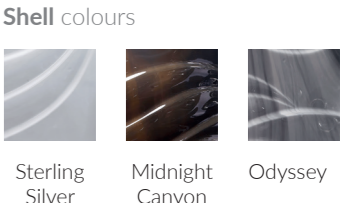
Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seat + 1 loungers	Platinum Premium Shield	3kw	2 x 3 HP	1 x 0.5 HP

## Features




## Colour options




## BARCELONA



 2 x 7 inch Jets

 15 x 5 inch Jets

 8 x 3.5 inch Jets

 61 x 2 inch Jets



People  
5



Dimensions  
2230 x 2230 x 940mm



Weight  
405kg



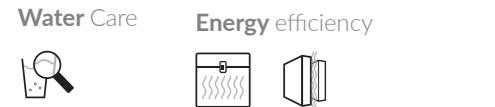
Jets  
86



Power Supply  
32

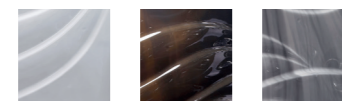
Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	3 x 3 HP	1 x 0.53 HP

### Features



### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon  
Odyssey


#### Cabinet colour



Grey


## TOKYO



 2 x 7 inch Jets

 13 x 5 inch Jets

 7 x 3.5 inch Jets

 67 x 2 inch Jets



People  
6



Dimensions  
2230 x 2230 x 940mm



Weight  
405kg



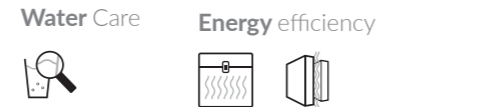
Jets  
89



Power Supply  
32

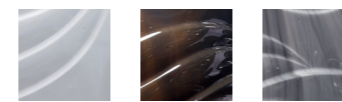
Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Premium Shield	3kw	3 x 3 HP	1 x 0.53 HP

### Features



### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon  
Odyssey

#### Cabinet colour




Grey

## ONYX



 2 x 7 inch Jets

 10 x 5 inch Jets

 8 x 3.5 inch Jets

 70 x 2 inch Jets



People  
5



Dimensions  
2200 x 2200 x 940mm



Weight  
450kg



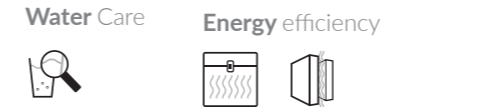
Jets  
90



Power Supply  
40

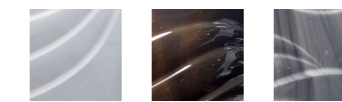
Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	4 x 2 HP	1 x 0.53 HP

### Features



### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon  
Odyssey


#### Cabinet colour



Grey

## MAXIMUS



 4 x 5 inch Jets

 18 x 3.5 inch Jets

 62 x 2 inch Jets



People  
8



Dimensions  
2600 x 2200 x 940mm



Weight  
450kg



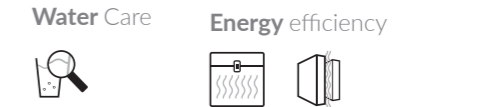
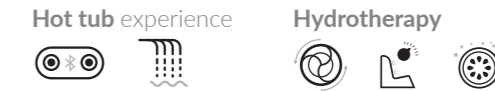
Jets  
84



Power Supply  
32

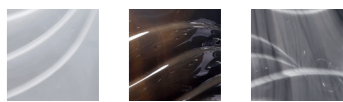
Seat layout	Insulation	Heater	Pumps	Circulation Pump
7 seats + 1 lounger	Platinum Premium Shield	3kw	3 x 2 HP	1 x 0.53 HP

### Features



### Colour options

#### Shell colours



Sterling Silver  
Midnight Canyon  
Odyssey

#### Cabinet colour



Grey

# NEW HOT TUBS FOR 2022

Introducing our new hot tubs for 2022 providing you with even greater choice with our new improved models.

The Monaco and Marseille have been introduced to our luxurious Premium range. They have been built to the highest quality standard with the Platinum Premium Shield; providing a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

The Mykonos is the latest addition to the Deluxe range which offers great value for money and is perfect for a group of friends. Built with high quality components; this is a great starter hot tub.

## MONACO



1 x 7 inch Jets

10 x 5 inch Jets

21 x 3.5 inch Jets

21 x 2 inch Jets



People  
5



Dimensions  
2000 x 2000 x 940mm



Weight  
405kg



Jets  
53



Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
4 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

### Features

#### Hot tub experience



#### Water Care



#### Lighting



#### Build quality



#### Hydrotherapy



#### Energy efficiency



#### Power and control

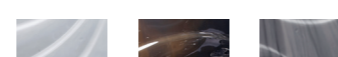


#### Build quality



### Colour options

#### Shell colours



#### Cabinet colour



#### Cabinet colour



#### Cabinet colour



## MARSEILLE



1 x 7 inch Jets

13 x 5 inch Jets

21 x 3.5 inch Jets

23 x 2 inch Jets



People  
5



Dimensions  
2000 x 2000 x 940mm



Weight  
405kg



Jets  
58



Power Supply  
32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

### Features

#### Hot tub experience



#### Water Care



#### Lighting



#### Build quality



#### Hydrotherapy



#### Energy efficiency



#### Power and control

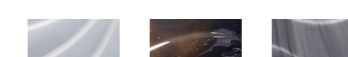


#### Build quality



### Colour options

#### Shell colours



#### Cabinet colour



#### Cabinet colour



#### Cabinet colour



## MYKONOS



10 x 3.5 inch Jets

6 x 2 inch Jets

Plug & Play



People  
4



Dimensions  
1900 x 1900 x 940mm



Weight  
295kg



Jets  
16



Power Supply  
13

Seat layout	Insulation	Heater	Pumps	Circulation Pump
4 seats	Platinum Thermal Wrap	3kw	1 x 3 HP	N/A

### Features

#### Hot tub experience



#### Water Care



#### Lighting



#### Build quality



#### Hydrotherapy



#### Energy efficiency



#### Power and control

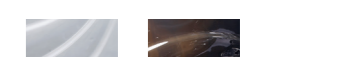


#### Build quality



### Colour options

#### Shell colours



#### Cabinet colour



#### Cabinet colour



#### Cabinet colour





# HOLIDAY LET TUB

Add a touch of luxury to your property with a holiday let hot tub. Simply designed with the end user in mind, this low maintenance hot tub will not only add value to the customer experience but will increase revenue for your property. It's a must have hot tub.

This hot tub seats 5 people with 40 jets – perfect for families or a group of friends.

The hot tub meets the HSG282 guidelines; which are in place for businesses to be able to offer a hot tub for financial gains.

Designed purely for the holiday let market this hot tub offers a basic layout with no breakable or removable components and designed for heavy usage.

The robust but minimalistic design perfectly complements any garden, decking or outdoor area.



HL 5



8 x 3.5 inch Jets

2 x 3.5 inch Jets

2 x 2.5 inch Jets

28 x 2 inch Jets



People  
5



Dimensions  
2000 x 2000 x 900mm



Weight  
350kg



Jets  
40



Power Supply  
13/32

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seat + 1 loungers	N/A	2/3kw	1 x 3 HP	N/A

## Features

Hot tub experience



Hydrotherapy



Water Care



Energy efficiency



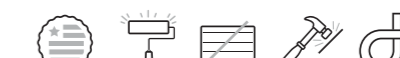
Lighting



Power and control



Build quality



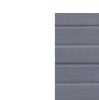
## Colours

Shell colour



Sterling Silver

Cabinet colour



Grey

# FIND YOUR PERFECT SWIM SPA


A swim spa can provide a number of benefits including family fun, light training, or a more strenuous workout plus plenty of space for you to relax.


Swim spas can offer different exercise stations, either swimming or rowing against the powerful built-in jets will provide an intense workout. With a focus on wellness the demand for swim spas or aquatic fitness centres is set to continue. View our range of swim spas to suit varying needs and budgets and find the perfect one for you.




## ZELUS



 2 x 7.5 inch Jets

 6 x 5 inch Jets

 9 x 3.5 inch Jets

 22 x 2 inch Jets



People  
3



Dimensions  
5700 x 2250 x 1500mm



Weight  
1250kg



Jets  
42



Power Supply  
40

Seat layout	Insulation	Heater	Pumps	S Pumps	Circulation Pump
2 seats + 1 lounger	Platinum Premium Shield	3kw	1 x 3 HP	3 x 3 HP	1 x 1 HP

### Features

Hot tub experience



Hydrotherapy



Water Care



Energy efficiency



Lighting



Power and control



Build quality



### Colours

Shell colour



Sterling Silver

Cabinet colour




Grey

# EROS



 5 x 5 inch Jets

 6 x 3.5 inch Jets

 8 x 2 inch Jets



People  
3



Dimensions  
4500 x 2250 x 1500mm



Weight  
810kg



Jets  
22



Power Supply  
40

Seat layout	Insulation	Heater	Pumps	S Pumps	Circulation Pump
2 seats	Platinum Premium Shield	3kw	1 x 3 HP	3 x 3 HP	1 x 1 HP

## Features

### Hot tub experience



### Hydrotherapy



### Water Care



### Energy efficiency



### Lighting



### Power and control



### Build quality



## Colours

### Shell colour



Sterling Silver

### Cabinet colour




Grey

# HELIOS



 1 x 7.5 inch Jets

 8 x 5 inch Jets

 21 x 3.5 inch Jets

 20 x 2 inch Jets



People  
6



Dimensions  
5900 x 2250 x 1500mm



Weight  
1250kg



Jets  
53



Power Supply  
2 x 32

Seat layout	Insulation	Heater	Pumps	S Pumps	Circulation Pump
4 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP	3 x 3 HP	1 x 1 HP

## Features

### Hot tub experience



### Hydrotherapy



### Water Care



### Energy efficiency



### Lighting



### Power and control

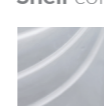


### Build quality



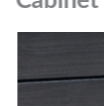
## Colours

### Shell colour



Sterling Silver

### Cabinet colour



Grey



# CHOOSING YOUR HOT TUB AND SWIM SPA

We know that choosing your hot tub or swim spa is a big decision and can be confusing with the different models. To make it easier please view our comparison table which lists all of the hot tub features at a glance.

Range	Deluxe					
Models	Tahiti	Trident	Happy	Refresh	Palma	Mykonos
People	3	5	5	6	6	4
Dimensions (mm)	2130 x 1650 x 780	2000 x 2000 x 900	2000 x 2000 x 900	2000 x 2000 x 900	2000 x 2000 x 900	1900 x 1900 x 940
Seat layout	2 seats + 1 lounger	3 seats + 2 loungers	3 seats + 2 loungers	5 seats + 1 lounger	5 seats + 1 lounger	4 seats
Jets	23	40	49	47	86	16
LED Lighting	✓	✓	✓	✓	✓	✓
Music	🔊	🔊	🔊	🔊	🔊	🔊
Ozone	✓	✓	✓	✓	✓	✓
Insulation	Platinum Thermal Wrap	Platinum Thermal Wrap	Platinum Thermal Wrap	Platinum Thermal Wrap	Platinum Thermal Wrap	Platinum Thermal Wrap
Power (amp)	13	13	32	32	32	13
Pumps (HP)	1 x 2	1 x 3	2 x 2	2 x 2	2 x 3	1 x 3
Circulation Pump (HP)	✗	✗	1 x 0.5	1 x 0.5	1 x 0.5	✗

Range	Premium										
Models	Arizona	Topaz	Santorini	Kenya	Infinity	Barcelona	Tokyo	Onyx	Maximus	Monaco	Marseille
People	3	3	6	5	6	5	6	5	8	5	5
Dimensions (mm)	2130 x 1650 x 880	2200 x 1560 x 900	2100 x 2100 x 940	2100 x 2100 x 940	2100 x 2100 x 950	2230 x 2230 x 940	2230 x 2230 x 940	2200 x 2200 x 940	2600 x 2200 x 940	2000 x 2000 x 940	2000 x 2000 x 940
Seat layout	1 seat + 2 loungers	1 seat + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	7 seats + 1 lounger	4 seats + 1 lounger	3 seats + 2 loungers
Jets	43	64	52	52	91	86	89	90	84	53	58
LED Lighting	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Music	🔊	🔊	🔊	🔊	🔊	🔊	🔊	🔊	🔊	🔊	🔊
Ozone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Insulation	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield
Power (amp)	32	32	32	32	32	32	32	40	32	32	32
Pumps (HP)	2 x 2	2 x 3	2 x 2	2 x 2	2 x 3	3 x 3	3 x 3	4 x 2	3 x 2	2 x 2	2 x 2
Circulation Pump (HP)	1 x 0.53	1 x 0.53	1 x 0.5	1 x 0.5	1 x 0.5	1 x 0.53	1 x 0.53	1 x 0.53	1 x 0.53	1 x 0.5	1 x 0.5

Range	Swim Spas									
Models	Ares	Poseidon	Apollo	Hera	Neptune	Zeus	Athena	Eros	Zelus	Hellios
People	3	4	6	3	6	3	5	3	4	6
Dimensions (mm)	4300 × 2200 × 1350	5700 × 2200 × 1300	5800 × 2200 × 1300	5900 × 2250 × 1500	5850 × 2200 × 1300	5900 × 2250 × 1500	5900 × 2250 × 1480	4500 × 2250 × 1500	5700 × 2250 × 1500	5900 × 2250 × 1500
Seat layout	4 seats	4 seats	4 seats + 1 lounger	3 seats	5 seats + 1 lounger	3 seats	2 seats + 1 lounger	2 seats	2 seats + 1 lounger	4 seats + 1 lounger
Jets	36	59	54	12	136	9	44	22	42	53
LED Lighting	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Music	🔊	🔊	🔊	🔊	🔊	🔊	🔊	🔊	🔊	🔊
Ozone	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Insulation	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield	Platinum Premium Shield
Power (amp)	32	40	2 x 40	40	2 x 40	2 x 40	2 x 40	40	40	2 x 32
Pumps (HP)	1 x 2 + 3 x 3	2 x 2 + 3 x 3	2 x 2 + 3 x 3	1 x 2 + 3 x 3	2 x 2 + 3 x 3 + 1 x 2	1 x 2 + 2 x 3.73	1 x 3 + 1 x 2 + 1 x 3.73	1 x 3 + 3 x 3	1 x 3 + 3 x 3	2 x 2 + 3 x 3
Circulation Pump (HP)	1 x 0.53	1 x 1	1 x 0.53	1 x 0.53	2 x 1	1 x 0.53	1 x 0.53	1 x 1	1 x 1	1 x 1



# SUPPORT

**We put our customers at the heart of everything we do and strive to go beyond expectations.**

We are here to support you every step of the way and advise you on how to look after your hot tub so you can enjoy it for many years to come. Refer back to your hot tub manual for troubleshooting issues and the chemical guide for maintenance tips. Alternatively, take a look at our Frequently Asked Questions for answers to our most popular questions.

For more advice, information, manuals and guides, please visit our website at [platinum-spas.com](http://platinum-spas.com)

# FAQS

## Hot tub FAQs

### What is a 13 amp or Plug and Play hot tub?

Plug and play hot tubs are suitable for areas where you are unable to get a 40 amp power supply to it. A 13 amp hot tub will run off a standard 3 pin plug, which will need be sourced and supplied by you. The hot tub needs to have its own circuit from the main distribution board, the supply should not be shared. You will need to install a 13 amp outdoor waterproof plug socket with RCD protection. For full details of the electrical requirements, check with your hot tub retailer.

### What is a 32-amp hot tub?

The larger the hot tub the more power and electrical current that is needed. When you go up to three or four pumps for hot tubs you may be looking at a 40-amp feed. There is no such thing as a 32-amp hot tub. 32 amps is the amount of power that is required to run a standard hot tub that will have a heater and a couple of pumps running simultaneously. With a 32 amp you could use it for three or four hours and your heater won't turn off and the temperature will remain the same.

### How many seats do I need?

This is different for each customer depending on who will be using it – a couple, family or friends. Even if there will only be two people using the hot tub, different options of seats will allow you to soothe different muscles. You may also require a greater number of loungers rather than seats. We have varying options and can help you decide.

### What features can I choose?

There are so many different features to choose from including LEDs lights, jets, music systems, water fountains, downward LED lights, automatic chemicals – you need to pick the features right for you. Lights will help your mood and music will help entertain your guests and automatic dosing will make it easy so you don't have to add your chemicals in each night – so choose what the most important feature is for you.

### I would like to sink my hot tub into the decking, is this possible?

We do not advise you to position your hot tub with decking built around it or underground as it can significantly impact future maintenance requirements. If you wish to do this, we advise you consult a structural engineer to ensure that your decking is capable of safely and adequately supporting the full weight of your hot tub when in use. The hot tub should be 200mm proud of the top of the decking to allow for the cover to clip onto the side.

### What are the access requirements?

It is the customer's responsibility to ascertain whether there is adequate space for the delivery of the hot tub. You must have a minimum width of 1m and a minimum height of 2.4m. Please check the full access requirements with your hot tub retailer.

## Swim Spa FAQs

### Does my swim spa come with a drainage outlet?

Yes, your swim spa does come with a drainage outlet that is located at the bottom of the swim spa. However, a quicker way to drain your swim spa would be with a submersible pump.

### How hot does a swim spa get?

The water temperature can be set up to 40 degrees. The ideal water temperature for swimming is around 30 degrees but aquatic therapy should be up to 33 degrees. If you want to lounge in the therapy seats and relax then we recommend you set it to 37.5 degrees.

In the swim spas which have dual temperature units, where there is a barrier between the swim area and the hot tub; the hot tub side of the unit can be heated to 40 degrees.

### Can someone sit in a seat whilst another person is swimming?

Yes, you may get a little wet from any splashes but sit back, relax and enjoy watching them swim or workout.



# GET IN TOUCH

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For more information please speak to our friendly and dedicated team members.

Find & follow us on



**Retailer** information