

PS Platinum
SPAS

**YOUR JOURNEY TO
ULTIMATE RELAXATION
STARTS HERE**

US



Contents page

Discover Platinum Spas	05	Platinum Premium Shield Plus.....	18
Your wellness is important to us	06	Platinum innovations	20
Benefits of hot tubs and swim spas	07	The Platinum Spas collection.....	30
Who are Platinum Spas.....	08	Deluxe range.....	32
Why choose Platinum Spas.....	09	Premium range	38
Hand quality craftsmanship	10	Luxury range	44
Quality and innovation	11	Swim spas.....	48
Control at your fingertips	12	Mini pools	52
Platinum spa touch.....	13	Comparison tables.....	54
Jet design and formation.....	14	Accessories for your purchase.....	58
Energy efficient insulation.....	16	Frequently asked questions	59
Platinum Premium Shield Explained (PPS).....	17	Real customers, real relaxation.....	60
Platinum thermo cover	18	Experience relaxation worldwide with our products	62



Discover Platinum Spas – elevate your wellness Journey

Where innovation meets luxury for unrivaled relaxation

Welcome to the world of Platinum Spas, where cutting-edge technology and luxurious design come together to create the ultimate spa experience. With over a decade of industry expertise and hundreds of thousands of satisfied customers worldwide, Platinum Spas is dedicated to delivering the best in relaxation, hydrotherapy, and wellness. Whether you seek to unwind or rejuvenate, our range of hot tubs and swim spas are crafted to transform your wellbeing.

At the heart of our collection are innovative features that set Platinum Spas apart. From our advanced hydrotherapy systems and intuitive user controls to energy-efficient design and premium materials, each model is built with your comfort and enjoyment in mind. Our dedication to quality ensures every spa delivers an unmatched performance, providing a sanctuary of calm that you can enjoy year after year.

Explore our three exceptional ranges—Deluxe, Premium, and Luxury—each offering a unique blend of indulgence and innovation. Whether you're looking for classic comfort or state-of-the-art features, Platinum Spas has the perfect hot tub for you. Discover the future of wellness today and take your relaxation to the next level with Platinum Spas.



Your wellness is important to us

We focus on improving wellness and offer a global range of award-winning hot tubs and swim spas to suit every customer's needs.

Our hot tubs and swim spas aim to improve wellness, help you relax, spend quality time with loved ones and lead happier and healthier lives.

What are the benefits of hot tubs and swim spas?

A hot tub or swim spa offers more than just hours of enjoyment—it provides a range of health benefits. Regular use can reduce stress and anxiety, improve circulation, relieve joint and muscle pain, and promote better sleep.

The combination of warm water and hydrotherapy jets helps soothe aches caused by injuries, arthritis, or daily strain, often delivering long-lasting relief. You may also enjoy improved skin health and boosted relaxation, making it a holistic wellness experience.

A swim spa also gives you the benefit of exercise as well as relaxation. They can form an important part of the day to day fitness regime of anyone that wants to stay in good shape.

Swim spas are the ultimate retreat, offering the perfect combination of relaxation and versatility. Enjoy the soothing power of warm water jets to melt away stress, or make use of swim and tether options for a low-impact way to stay active. Whether you're unwinding or keeping fit, a swim spa provides the best of both worlds.



Who are Platinum Spas

We offer the widest choice of award-winning hot tubs and swim spas in the Superior Wellness portfolio.

Taking pride in the quality of our hot tub and swim spas and using the latest technology on the build and design work to create cutting edge products.

Our Values

Our brand values at Platinum Spas are hugely important to us and we live and breathe them every day.

Quality

Every hot tub and swim spa we produce is of the highest quality.

Choice

We enhance wellness with award-winning hot tubs and swim spas tailored to every customer's needs.

Care

We put our customers, partners and team members at the heart of everything we do.

Innovation

Striving for world class design and features with innovation at the forefront with two decades of experience.

Why choose Platinum Spas

As a leading brand for over a decade, we continue to innovate and inspire. With hundreds of thousands of satisfied customers worldwide, we remain dedicated to delivering the very best in hot tub technology and wellness.

From PlatinumRevive to PlatinumPure, PlatinumGuru, and PlatinumMelody, our spas are designed to transform your garden into the ultimate relaxation retreat.

Discover the Platinum Spas collection today and elevate your wellness with world-leading luxury, innovation, and energy efficiency.

Buying with confidence

Quality reassurance

With Platinum Spas, you can have confidence in the components used. We are proud to partner with industry leading suppliers to bring you the highest quality hot tubs with the best hydrotherapy experience. Superior Wellness, world's fastest growing hot tub manufacturer, provides the warranty for Platinum Spas.



Structure with lifetime warranty*

Hot tubs are often subjected to extreme changes in weather, so having a solid structural frame that doesn't warp, shrink or contract in such harsh conditions is incredibly important while they are supporting vast volumes of water.

All Platinum Spas hot tubs are built around an impressive tubular stainless steel framework, due to its robustness we are proud to give a lifetime warranty* on its integrity.

Hand quality craftsmanship

We take care and pride in every hot tub we make with each one uniquely crafted by hand, during the build.

Our skilled teams ensure every detail is to the highest quality standard. Where this isn't possible, we use the latest technologies to maintain our high levels of quality. The stainless steel structure is hand welded for each spa with the fiberglass sprayed and then hand rolled. All plumbing is assembled by hand and manually glued and fitted and some of the jet holes are hand drilled or manually cut. Our brand is consistent with all hot tubs built to the same high standard, but each hot tub is actually custom made with many of the processes by hand.

Quality and Innovation

Built to last.

Designed in the UK, quality is paramount. Designed in the UK and crafted in energy-efficient, state-of-the-art facilities, our hot tubs are built with the finest, most durable materials. Every detail is engineered for performance, ensuring the ultimate in luxury, efficiency, and longevity.

To find your warranty, please visit the Platinum Spas Website.

platinum-spas.com/owner/warranty.

Or scan the QR.



Platinum Spas Warranty Overview

(North America, from September 2025)

Quick Comparison Table

Coverage Item	North America Warranty
Shell Structure	Lifetime (10 years)*
Shell Surface	5 years
Control Box & Display / Heater	3 years
Pumps (jet & circulation)	3 years
Plumbing	2 years
Cabinet	2 years
Ozone Generator	2 years
Audio System	2 years
LED Lights	2 years
Thermo Cover	2 years
Jets	2 years
Plastic Components (pillows, cup holders, diverters, waterfall, etc...)	2 years

*Lifetime warranty defined as 10 years.

**Any damage found must be reported within 30 days with images. Any damage not reported in time that worsens may be rejected.

Control at your fingertips

We use Balboa as our control system, recognized globally for its high quality and innovation always providing the latest technology. On every Platinum Spas hot tub and swim spa we use Balboa heaters, control panels and control board.

Platinum Spas control panels have WIFI as an option where the customer can control the hot tub from any 5G enabled location. With color screen and directional key pads users can go through their settings and have their hot tub or swim spa set up perfectly for their needs with ease.

Platinum spa touch

We are excited to unveil the 7" Platinum spa touch, the latest advancement in our spa touch panel series.

The 7" Platinum spa touch screen offers a stunning, intuitive graphical interface designed to elevate your spa experience. Powered by an Arm® dual-core 800MHz processor with an additional co-processor, this advanced display merges cutting-edge performance with unparalleled ease of use.

With integrated Wi-Fi, you can control your spa remotely from your mobile device, whether you're relaxing at home or traveling around. Manage your settings, monitor performance, and enjoy total control at your fingertips.

Transform your hot tub experience with the next evolution in spa technology.



Hydrophobic Screen



Captive Touch



Built In Wi-Fi



Bluetooth Connectivity



TP500



Spa touch 2T



Platinum Spa touch



Jet design and formation

Designed with precision, our hot tub jets are strategically positioned to deliver a full-body hydrotherapy experience, targeting key muscle groups for deep relaxation and relief.

By perfectly blending air and water, our hydromassage technology delivers targeted relief from stress and lower back pain, while promoting better sleep and aiding post-exercise recovery. It can also help alleviate symptoms of restless leg syndrome, cramps, arthritis, and fibromyalgia, enhancing your overall wellbeing.

A regular hydromassage routine can be more beneficial than you realize.

Seats designed to follow the contours of the body and recessed jets are placed to perfectly match the muscle structure of the human form, which delivers a comfortable, premium hydromassage experience.



Deluxe range: Serenity meets style

The Deluxe range delivers the perfect balance of style and function. Featuring six arch jets that are precisely positioned to target key muscle groups, these jets offer gentle yet effective hydrotherapy to ease tension and promote relaxation.

Additionally, the Deluxe range is enhanced by beautiful fountains, creating a soothing visual and auditory experience. With thoughtful designed headrests, cup holders, and diverters, this range offers a complete sensory retreat.



Premium and Luxury ranges: Advanced hydrotherapy power

In our Premium and Luxury ranges, we elevate hydrotherapy with slimline recessed hydrotherapy jets.

These powerful jets are designed to deliver deep tissue massage and therapeutic relief where you need it most. The infinity fountains and waterfalls in both ranges create a tranquil, flowing water experience, enhancing your relaxation. The luxury designed headrests provide added comfort, ensuring you can fully unwind during each session.



Energy efficient insulation

Our Platinum Premium Shield* features on all Platinum Spas hot tubs.

This combines five different types of insulation to retain the heat within the cabinet by the Superior Heatlock Insulation Process (SHIP) providing a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

By reflecting the heat back inwards, the wasted heat created by the pumps and other components can be recycled. The heat is then used to help maintain the temperature through heat transfer via the vast amount of plumbing, this assists with the overall running costs.

Image shown below is Deluxe range and features PPS*



Image shown below is Premium range and features PPS*



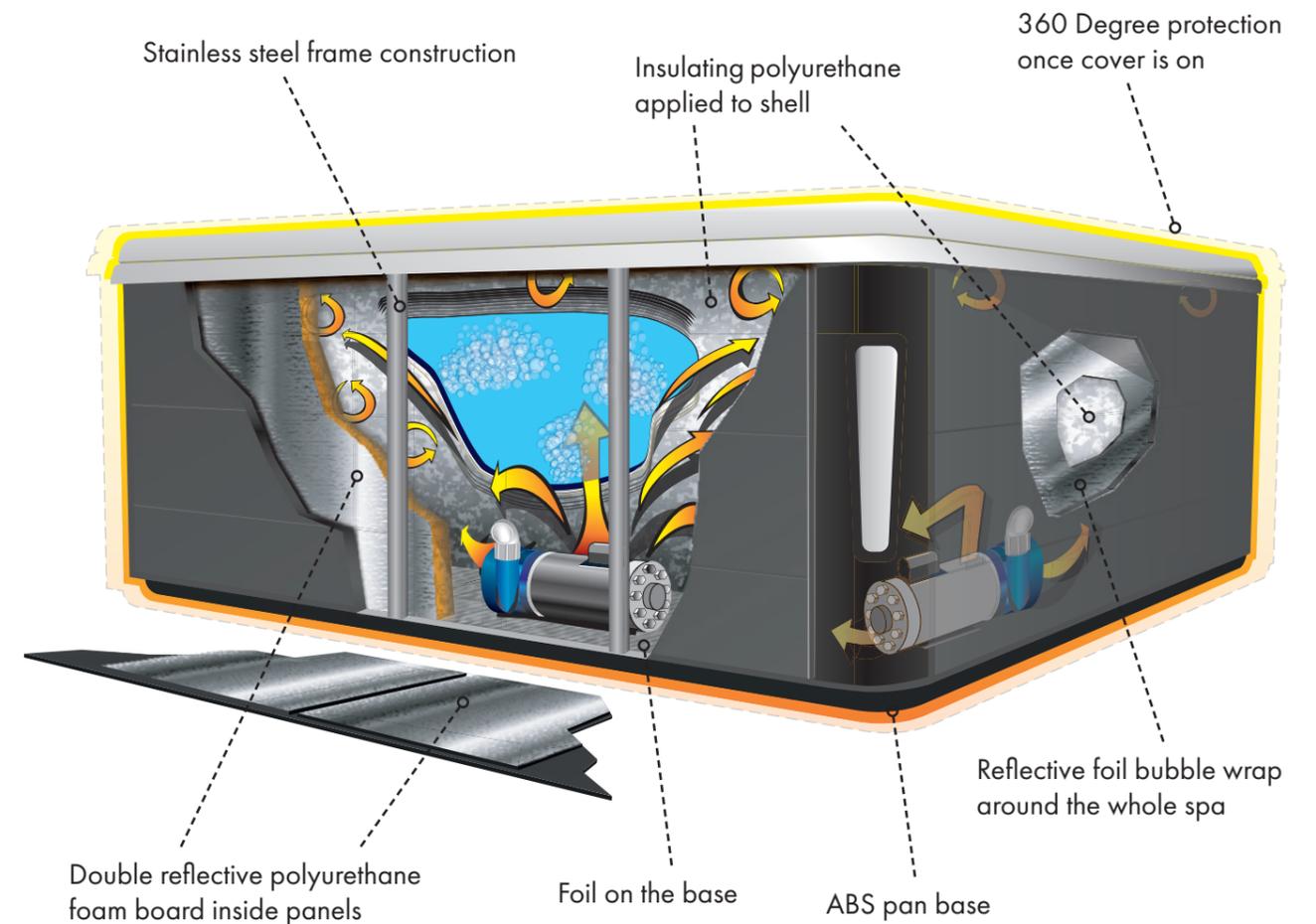
Tested to CEC standards

The manufacturer has certified this product to the California Energy Commission in accordance with California law.

Platinum Premium Shield explained

- ✓ Floor insulation
- ✓ Side panel insulation
- ✓ Recycle heat-lock

- ✓ 360 Inside foil wrap
- ✓ Insulation foam spray



Platinum Thermo cover

Built for safety, efficiency, and all-weather protection.

Energy-efficient insulation with polystyrene layers

Our covers are engineered for outstanding energy efficiency, thanks to multiple layers of high-quality polystyrene foam inside. This advanced insulation minimizes heat loss, helping to keep your water warm for longer and reducing energy costs.

All-Weather durability with weatherproof fabric and polystyrene protection

Our hot tub covers are built to endure all types of weather, featuring a high-quality weatherproof fabric that withstands rain, snow, and UV rays. The polystyrene layers are carefully wrapped in a polyester bag, which adds an extra layer of durability by protecting against moisture absorption and extending the lifespan of the cover.

Stainless steel spring support

For added strength, each cover includes a stainless steel spine in the middle of its structure. This spine reinforces the cover, providing structural support that prevents sagging and keeps it securely in place even in harsh conditions.

UV and weather protection

Each cover includes a protective cap that shields it from sun damage, snow, rain, and debris. This protective layer helps prevent fading and material degradation due to prolonged UV exposure, maintaining the look and durability of our weatherproof fabric.

Our hot tub covers are designed for safety, efficiency, and durability in all conditions. With premium materials and reinforced design elements, they offer reliable protection for a clean, energy-efficient, and comfortable hot tub experience year-round.

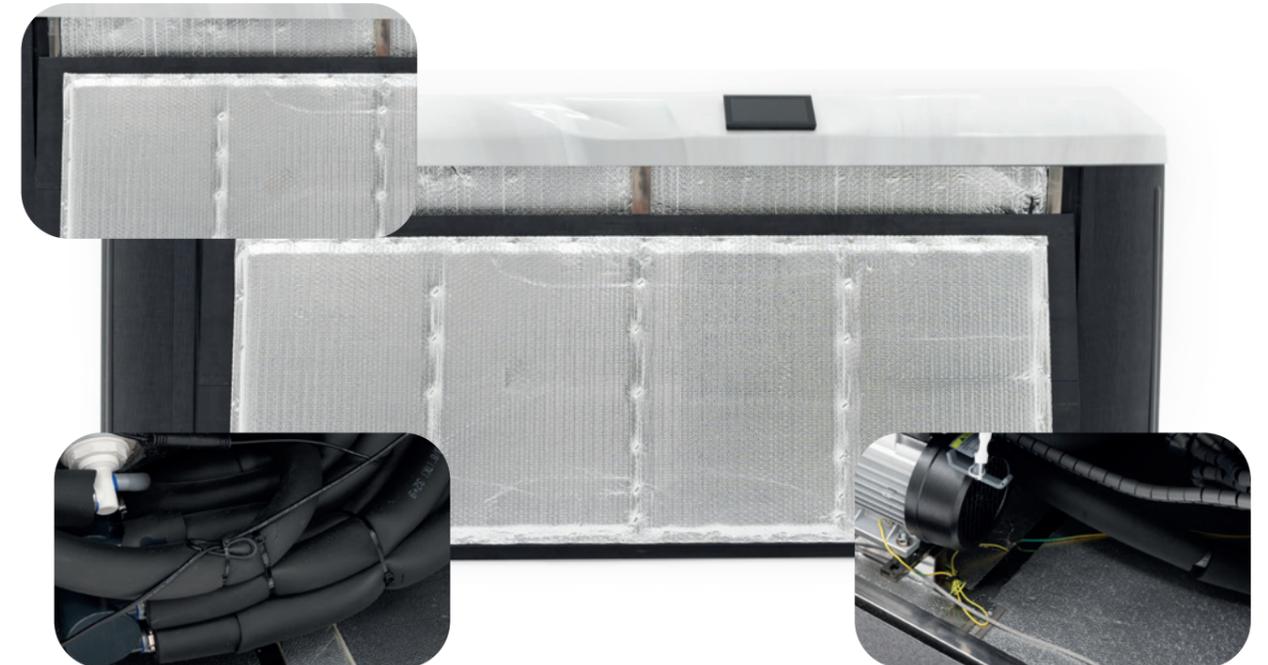


Platinum Premium Shield Plus

Only available in our Luxury range, Platinum Premium Shield Plus sets a new standard for efficiency and relaxation, providing a perfectly cozy spa experience while saving you on energy—no matter the season.

Our Platinum Premium Shield Plus insulation is engineered for unmatched warmth and energy efficiency, exclusive to our Luxury range. This advanced insulation system features:

Enhanced side panel insulation with thicker layers, designed to trap and retain warmth efficiently. This prevents heat from escaping through the sides, keeping your water at an ideal temperature longer and lowering energy costs.



Insulated piping within the cabinets for consistent performance, even in colder climates. By insulating the internal pipes, we ensure the water flows freely, maintaining optimal heat as it circulates and reducing stress on the heating system.

Thicker board insulation on top of a robust foil ABS base, creating an extra layer of protection that minimizes heat loss from the base while reinforcing the tub's structure.



PlatinumEverBase

Platinum Spas are built from the ground up, with a rigid pan-base which is made from a tough ABS plastic that is further strengthened with fiberglass giving superb structural integrity along with longevity.

The addition of reflective insulating bubble foil acts as a thermal sock and is designed to eliminate the cold penetrating the inside of the spa by bouncing the cold away.



PlatinumEverFrame

Platinum Spas is designed to be used anywhere in the world and to withstand all environments. To meet these challenging demands, the spas are built with a tubular 304 grade stainless steel frame.

By using a stainless-steel frame, the spa is more stable and therefore will not expand, contract, twist or warp in changing temperatures or weather conditions that a hot tub may be subjected to.

Being tubular, EverFrame is perfectly designed to absorb and evenly disseminate the weight of the largest modern hot tub, especially with the vast volumes of water they can hold.

Platinum innovations

At the heart of our collection are three pioneering technologies, designed to elevate your spa experience:

Our Luxury range introduces cutting-edge innovations for a superior spa experience. PlatinumPure, a quadruple-layered purification system using UV, ozone, and mineral ionization for pristine water for you, your family and friends. PlatinumGuru, a real-time water monitoring system, our technology ensures perfect water quality and a deeper sense of wellness with every soak.

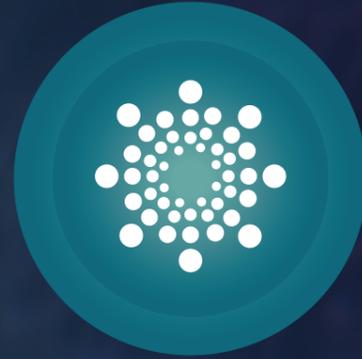


PlatinumGuru

Perfect water, always

Exclusive to the Luxury range, continuously tracks water quality, providing real-time feedback to ensure your spa water is always in perfect condition, enhancing your overall wellness.

No more guesswork! Relax in your hot tub knowing that the chemical balance is correct, helping to protect you, your family, your spa and the equipment.



PlatinumPure

The pinnacle of water purity

Exclusively crafted for our Luxury range, PlatinumPure sets a new standard in water purification, providing four layers of advanced protection with minimal effort:

Advanced UV sanitizer: Eliminates harmful bacteria and viruses, reducing the need for harsh chemicals while maintaining a clean, safe soak.

Ozone system: Breaks down organic impurities, ensuring your water remains crystal clear and inviting.

Ozone mixing chamber: Maximize the effectiveness of ozone by increasing contact time with the water, enhancing the purity process.

PlatinumPure mineral ionizer: Enriches the water with natural minerals, offering longer-lasting cleanliness that's gentle on both skin and the environment.

With PlatinumPure, you'll enjoy pristine water with every soak.

Combining the four powerful elements of PlatinumPure—Advanced UV Sanitizer, Ozone System, Ozone Mixing Chamber, and Mineral Ionizer—with our state-of-the-art filtration system delivers unmatched water quality. This comprehensive approach ensures that every stage of water purification is maximized, from neutralizing harmful microorganisms to breaking down organic impurities and infusing the water with natural minerals. The result is crystal-clear, balanced water that remains clean for longer, with fewer chemical additives required. This not only means a safer, more enjoyable soak for you and your family but also less maintenance and more time to relax. With the synergy of PlatinumPure and our advanced filtration system, you can trust that every soak will be as pure and refreshing as the first.



Ensures fresh, clean and clear water every time.



4x the purity giving you the cleanest water to date



Platinum Illumination

Illumination is a key component of a fulfilling hot tub experience. Chromotherapy is a science and refers to the positive influence lights have on the body and mind.

All Platinum Spas models are fitted with an array of multi-colored LED lights that can be simply controlled with a push of a button. If you are in the mood to have an individual color or want our mood lighting where the colors softly fade between each other, the choice is yours.



Double filtration

Discover the ultimate in water clarity with Platinum Spas' Double Filtration System. Designed for unmatched performance and efficiency, this innovative system keeps your spa water sparkling clean with minimal effort.

Our advanced two-filter design ensures every drop of water is perfectly maintained. One filter works exclusively with the circulation pump, providing continuous and reliable filtration. The second filter springs into action when the jets are running, cleaning the water as you relax and enjoy the soothing massage.

These two filters work together to create a larger, more effective filtration area, delivering crystal-clear water while reducing maintenance time. Say goodbye to constant cleaning and hello to uninterrupted relaxation.

Upgrade to a Platinum Spa and experience the luxury of pristine water every time, thanks to our state-of-the-art Double Filtration System. Your perfect soak starts here.



Smart control at your fingertips

Imagine the luxury of having your hot tub perfectly prepared and ready to use the moment you step through the door, whether you're arriving home from a busy day at work or returning after a weekend away. With Platinum Spas luxury range cutting-edge Wi-Fi Touch Panel technology, this convenience is no longer a dream but a reality.

This state-of-the-art feature, seamlessly integrated with the renowned BALBOA® control system, allows you to control and program your hot tub remotely using your mobile phone or tablet. From adjusting the temperature to setting the filtration cycle or activating the jets, you can customize every detail from virtually anywhere. Whether you're at the office, running, or simply relaxing in another part of your home, the intuitive interface ensures effortless control, putting you in charge of your spa experience.

Platinum Spas' commitment to innovation and convenience means you can enjoy unparalleled luxury with ease. Experience the ultimate in modern spa technology and make every soak a perfectly timed indulgence. Choose Platinum Spas luxury range for a smarter, more connected hot tub experience.





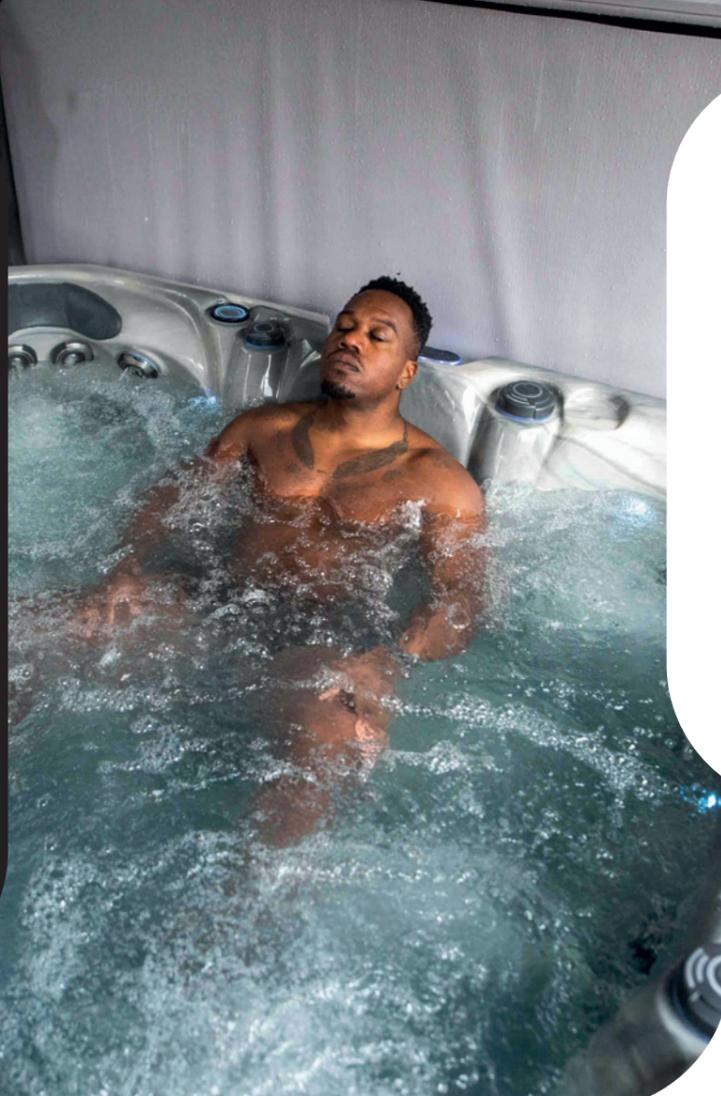
PlatinumMelody

There is nothing better than a soothing massage while listening to your favorite music, radio station, podcast or even a book and achieving this has never been easier thanks to our PlatinumMelody system.

This high-quality Bluetooth system is fitted as standard to the Deluxe and Premium models and is very simply to use. Simply search, then connect your smart-phone or model device to the hot tubs Bluetooth and away you go.

Luxury models, Immersive sound experience

Elevate your relaxation with the integrated sound system in every Platinum Spas Luxury range hot tub. Featuring integrated music system within the control panel, two high-quality speakers, a powerful subwoofer, and two advanced transducers speakers, this system transforms your hot tub into a full-body auditory experience. The transducers turn the hot tub shell into a resonating speaker, allowing you not only to hear your favorite music but to feel it pulse through your body as you soak. Whether you're unwinding to gentle melodies or energizing beats, Platinum Spas creates a unique sensory experience where sound and water unite for ultimate relaxation.

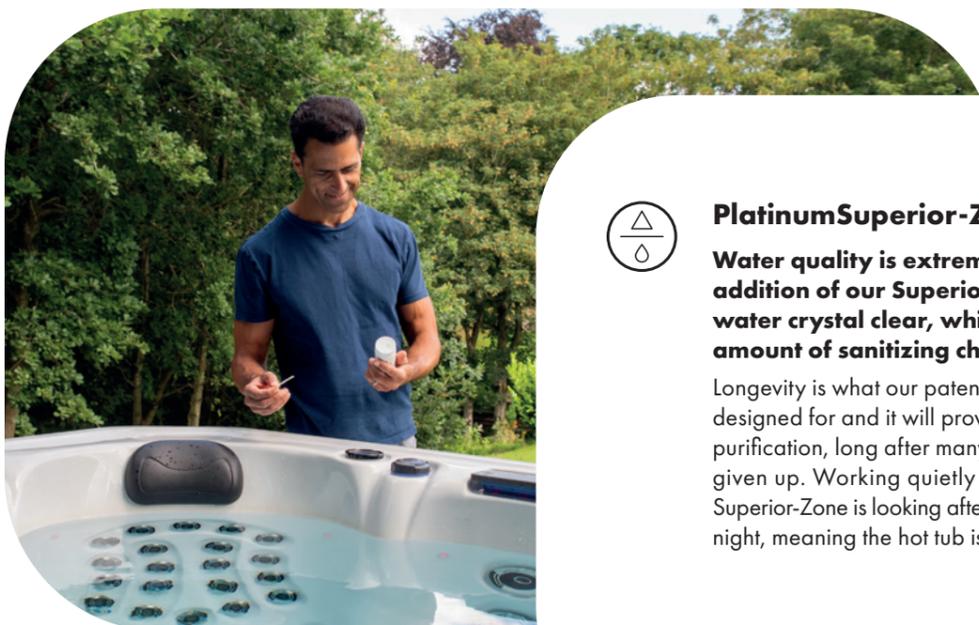


PlatinumHydromassage

Hydrotherapy is one of the main reasons why people purchase a hot tub. It's important to offer a variety of jet configurations, and therefore each seat within our Platinum Spas hot tubs offer different styles and layouts of jets.

From reverse mold shoulder jets, to larger pulsating back jets and even powerful foot jets for great reflexology we have designed seats to produce a massage for every requirement.

We feel that you should be in control of the massage you receive, so each jet can be turned up or down to allow the pressure you want. We also have Air Valve controls to introduce air into the water stream which makes the jets more powerful or you can reduce it for a subtler massage.



PlatinumSuperior-Zone

Water quality is extremely important and the addition of our Superior-Zone helps keep your water crystal clear, whilst also reducing the amount of sanitizing chemicals used.

Longevity is what our patented ozone has been designed for and it will provide years of worry-free purification, long after many ozone generators have given up. Working quietly in the background, our Superior-Zone is looking after your water both day and night, meaning the hot tub is ready to use at any time.



PlatinumLiquidEffects

Relaxation comes from many forms and there is nothing better or more relaxing when looking at a waterfall or fountains and enjoying the sound they project. We have taken inspiration from these to produce a variety of liquid effects to enhance your soak time and relaxation. With pop up fountains and wide waterfalls offering different visual and sounds effects.

For the night time bather, we have added Platinum Illumination so you can take advantage of wonderful fountains and waterfalls as all Liquid Effect features are backlit enabling you to view the stunning dancing water.

River jets

Swim spas with jets offer an affordable and versatile solution for fitness, relaxation, and entertainment, making them an ideal choice for families and individuals seeking a multi-functional water feature.

Powered by strategically placed high-pressure jets, these swim spas create a strong, adjustable current that allows users to swim in place, perform resistance exercises, or enjoy hydrotherapy massages. The compact size of swim spas with jets makes them perfect for smaller spaces, while their lower cost compared to propulsion-based swim spas ensures accessibility for a broader range of budgets. Whether you're a casual swimmer or simply looking for a therapeutic retreat, swim spas with jets deliver the flexibility to meet your needs.

In addition to fitness benefits, swim spas with jets provide a relaxing and rejuvenating experience that enhances overall well-being. The jets can double as massage features, targeting sore muscles and promoting relaxation after a workout or a long day. The adjustable speed and pressure settings cater to all skill levels, ensuring a personalized experience for swimmers and non-swimmers alike. With their compact design and dual-purpose functionality, swim spas with jets are an excellent investment, offering year-round enjoyment and the convenience of a spa-like experience in your own garden.



Swim spa tether

A swim spa tether is a cost-effective accessory that enables stationary swimming by attaching a harness or belt to a flexible cord anchored in the swim spa. It's ideal for smaller spas or those without built-in current systems, offering resistance for low-impact workouts and endurance training. Lightweight, easy to install, and adjustable for all skill levels, tethers provide an affordable way to enhance fitness and technique. Perfect for swimmers seeking a practical and joint-friendly exercise solution, a swim spa tether maximizes the functionality of your spa with minimal effort.



Turbine system

Swim spas and mini pools with turbine systems offer a premium and highly effective solution for fitness enthusiasts and serious swimmers, delivering a smooth and consistent water current that closely replicates open-water conditions. Unlike jet systems, turbines create a wide, turbulence-free flow of water, providing a natural and immersive swimming experience. The advanced technology allows for precise adjustments to the current's speed and intensity, catering to all levels, from casual swimmers to competitive athletes. With their superior performance and innovative design, turbine-powered swim spas are the ideal choice for those seeking professional-grade aquatic training in the comfort of their home.

Beyond their fitness benefits, swim spas with turbine systems are designed for relaxation and quiet operation, offering a more tranquil and enjoyable environment. The even and laminar water flow ensures a consistent resistance across the swim area, making exercises and swimming more effective and comfortable. Turbine systems are also energy-efficient, reducing operational costs while maintaining top performance. With their sleek aesthetics, low noise, and unmatched functionality, turbine-powered swim spas combine luxury and practicality, making them an outstanding addition to any garden or outdoor living space.



Turbine speed level control system

The turbine speed level control system offers unmatched precision and versatility, allowing swimmers to customize their experience to suit their fitness goals and skill levels. With adjustable speed settings, users can effortlessly tailor the water current to their needs, whether they're engaging in light aquatic therapy, moderate cardio, or intensive swim training. The turbine generates a wide, smooth, and turbulence-free current that closely mimics open-water conditions, ensuring a natural and immersive swimming experience at every speed. This level of control makes it ideal for households with multiple users, as everyone can find a setting that perfectly matches their comfort and ability. Beyond performance, the speed control system enhances convenience and usability. Adjustments are typically made through an intuitive interface, allowing swimmers to easily change speeds without disrupting their workout. The turbine operates quietly and efficiently, creating a serene environment while reducing energy consumption. Whether you're a beginner building endurance or a seasoned athlete refining your technique, the turbine speed control delivers an unparalleled balance of functionality and luxury, making it an essential feature for a high-end swim spa.

The Platinum Spas collection

Unrivaled Luxury, Innovation, and Wellness

Welcome to the Platinum Spas collection, where hot tubs, swim spas, design and technology reach new heights. With innovation at our core, Platinum Spas has sold hundreds of thousands of hot tubs and swim spas to satisfied customers worldwide.

As industry leaders for over a decade, we are experts in relaxation and hydrotherapy, committed to enhancing your wellness routine with cutting-edge features and unrivaled comfort.



We put our customers at the heart of everything we do and strive to go beyond expectations.

We are here to support you every step of the way and advise you on how to look after your hot tub so you can enjoy it for many years to come. Refer back to your hot tub manual for troubleshooting issues and the chemical guide for maintenance tips. Alternatively, take a look at our Frequently Asked Questions for answers to our most popular questions.

For more advice, information, manuals and guides, please visit our website at platinum-spas.com



Deluxe range

Classic comfort with modern innovation

For those seeking performance and comfort, the Deluxe range offers essentials with modern enhancements:

Precision-controlled hydrotherapy:

Customizable jets for tailored massage experiences, available across all ranges

Intuitive controls: Easily manage settings with simple controls, available across all ranges.

Timeless design: Classic features with modern updates for a luxurious experience.

LED mood lighting: Enhances the spa's ambiance, available across all ranges.

Deluxe models: Refresh, Happy, Palma, Tahiti, Seville, St. Tropez and Reims.

Shell color options



Side panel at a glance



*Reims and St.Tropez only available in this color.

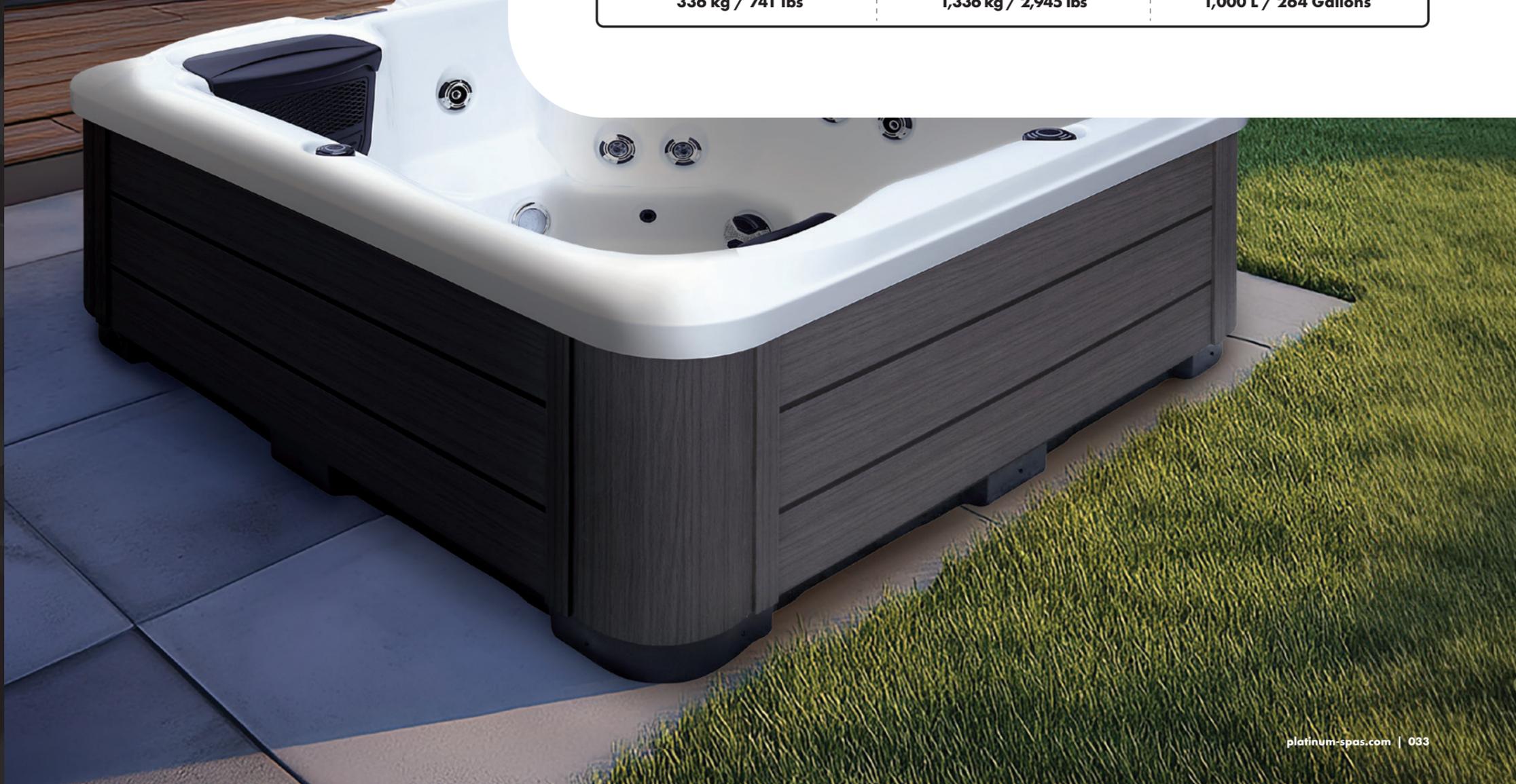


Palma



Deluxe steps

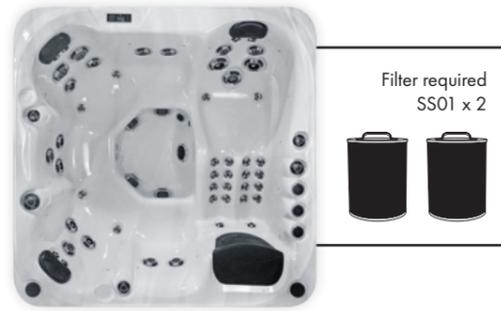
People	Dimensions	Total jets	Power supply	
5	79 x 79 x 35 Inch	83	60 Amp / 240V	
Seat layout	Control	Heater	Pumps	Circulation pump
5 seats + 1 lounger	TP500	5.5 kw	2 x 6 BHP, 3 HP Cont	1 x 0.35 HP
Dry weight	Filled weight	Avg spa Water capacity		
336 kg / 741 lbs	1,336 kg / 2,945 lbs	1,000 L / 264 Gallons		



We have certified this product to the California Energy Commission in accordance with California law



Refresh



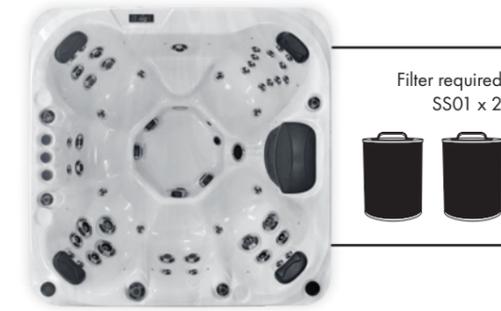
Deluxe steps

People	Dimensions	Total jets	Power supply
6	79 x 79 x 35 Inch	49	50 Amp / 220V

Seat layout	Control	Heater	Pumps	Circulation pump
5 seats + 1 lounger	TP500	5.5 kw	2 x 5 BHP, 2 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
306 kg / 675 lbs	1,306 kg / 2,879 lbs	1,000 L / 264 Gallons

Seville



Deluxe steps

People	Dimensions	Total jets	Power supply
7	79 x 79 x 35 Inch	48	50 Amp / 220V

Seat layout	Control	Heater	Pumps	Circulation pump
5 seats	TP500	5.5 kw	2 x 5 BHP, 2 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
306 kg / 675 lbs	1,306 kg / 2,879 lbs	1,000 L / 264 Gallons

Reims



Deluxe steps

People	Dimensions	Total jets	Power supply
6	79 x 79 x 31 Inch	25	15 Amp / 110V <i>(convertible to 220v)</i>

Seat layout	Control	Heater	Pumps	Circulation pump
5 seats + 1 lounger	TP500	1 kw	1 x 2 BHP	1 x 0.25 HP

Dry weight	Filled weight	Avg spa Water capacity
258 kg / 569 lbs	1,258 kg / 2,773 lbs	1,000 L / 264 Gallons

St Tropez



Deluxe steps

People	Dimensions	Total jets	Power supply
7	79 x 79 x 31 Inch	25	15 Amp / 110V <i>(convertible to 220v)</i>

Seat layout	Control	Heater	Pumps	Circulation pump
7 seats	TP500	1 kw	1 x 2 BHP	1 x 0.25 HP

Dry weight	Filled weight	Avg spa Water capacity
258 kg / 569 lbs	1,258 kg / 2,773 lbs	1,000 L / 264 Gallons

Premium range

Redefined for 2025

The Premium range offers elegance and advanced features:

Advanced hydrotherapy Jets: Powerful, targeted jets for soothing massages, available across all ranges.

Ergonomic headrests: Optimal comfort for total relaxation

Crystal-clear sound system: Enjoy high-quality audio with enhanced speakers.

Waterfall feature: A calming cascade adds to the peaceful ambiance.

LED mood lighting: Enhances the atmosphere for complete relaxation and is available across all ranges.

Intuitive controls: Easily manage settings with intuitive controls, available across all ranges.

Premium models: Santorini, Kenya, Colombo, Tokyo, Barcelona, Oslo, Onyx, Topaz, Maximus.

Shell color options



Sterling Silver

Midnight Canyon

Odyssey

Side panel at a glance



We have certified this product to the California Energy Commission in accordance with California law



Barcelona



Premium steps

People	Dimensions	Total jets	Power supply	
5	88 x 88 x 37 Inch	86	60 Amp / 240V	
Seat layout	Control	Heater	Pumps	Circulation pump
3 seats + 2 loungers	Spa Touch 2T	5.5 kw	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP
Dry weight	Filled weight	Avg spa Water capacity		
490 kg / 1,080 lbs	1,740 kg / 3,836 lbs	1,250 L / 330 Gallons		



Colombo



Filter required
SS01 x 2



Premium steps

People	Dimensions	Total jets	Power supply
7	83 x 83 x 37 Inch	48	50 Amp / 240V

Seat layout	Control	Heater	Pumps	Circulation pump
7 seats	Spa Touch 2T	5.5 kw	2 x 5 BHP, 2 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
380 kg / 838 lbs	1,535 kg / 3,384 lbs	1,154 L / 305 Gallons

Maximus



Filter required
SS01 x 2



Premium steps

People	Dimensions	Total jets	Power supply
6	102 x 87 x 39 Inch	99	60 Amp / 240V

Seat layout	Control	Heater	Pumps	Circulation pump
5 seats + 1 lounger	Spa Touch 2T	5.5 kw	2 x 5 BHP, 2 HP Cont 2 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
510 kg / 1,124 lbs	2,100 kg / 4,629 lbs	1,590 L / 420 Gallons

Infinity



Filter required
SS01 x 2



Premium steps

People	Dimensions	Total jets	Power supply
6	83 x 83 x 37 Inch	91	60 Amp / 240V

Seat layout	Control	Heater	Pumps	Circulation pump
5 seats + 1 lounger	Spa Touch 2T	5.5 kw	2 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
450 kg / 992 lbs	1,604 kg / 3,536 lbs	1,154 L / 305 Gallons

Oslo



Filter required
SS01 x 2



Premium steps

People	Dimensions	Total jets	Power supply
7	91 x 91 x 37 Inch	64	60 Amp / 240V

Seat layout	Control	Heater	Pumps	Circulation pump
7 seats	Spa Touch 2T	5.5 kw	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
490 kg / 1,080 lbs	1,740 kg / 3,836 lbs	1,250 L / 330 Gallons

Santorini



Premium steps

People	Dimensions	Total jets	Power supply
6	83 x 83 x 37 Inch	52	60 Amp / 240V

Seat layout	Control	Heater	Pumps	Circulation pump
5 seats + 1 lounger	Spa Touch 2T	5.5 kw	2 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
450 kg / 992 lbs	1,604 kg / 3,536 lbs	1,154 L / 305 Gallons

Topaz



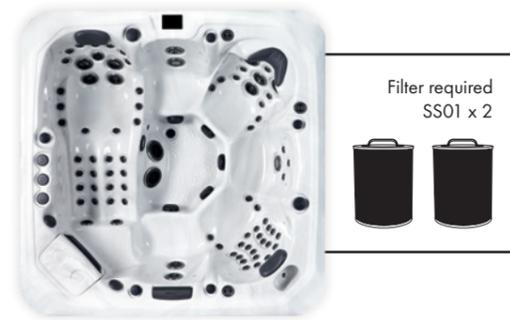
Premium steps

People	Dimensions	Total jets	Power supply
3	87 x 61 x 35 Inch	64	60 Amp / 240V

Seat layout	Control	Heater	Pumps	Circulation pump
1 seats + 2 lounger	Spa Touch 2T	5.5 kw	2 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
250 kg / 551 lbs	1,045 kg / 2,304 lbs	795 L / 210 Gallons

Tokyo



Premium steps

People	Dimensions	Total jets	Power supply
6	88 x 88 x 37 Inch	89	60 Amp / 240V

Seat layout	Control	Heater	Pumps	Circulation pump
5 seats + 1 lounger	Spa Touch 2T	5.5 kw	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
490 kg / 1,080 lbs	1,740 kg / 3,836 lbs	1,250 L / 330 Gallons



Luxury range

The ultimate in perfection

For those who demand the best, the Luxury range represents the pinnacle of spa craftsmanship and technology:

PlatinumPure quadruple purity: Also exclusive to the Luxury range, UV sensitization, Ozone, and the PlatinumPure Mineral Ionizer deliver the cleanest water possible.

7" Personalized Platinum* spa touch: Intuitive controls allow effortless adjustment of your spa settings.

PlatinumMelody sound system: Experience top-tier audio with a subwoofer, Transducers, Balboa BBA amplifier, and premium speakers.

LED corner panels: Ambient lighting adds to the spa's atmosphere.

Wi-Fi enabled: Control your spa from anywhere with built-in Wi-Fi.

PlatinumGuru: Ensures your water remains in perfect condition.

Luxury models: Capri, Florence, Sicily, Positano, Portofino and Palermo.

Shell color options



Matte White

Matte Black

Sterling Silver

Side panel at a glance



We have certified this product to the California Energy Commission in accordance with California law



Capri



Filter required
SS01 x 2



Luxury steps

People	Dimensions	Total jets	Power supply	
4	79 x 67 x 35 Inch	49	60 Amp / 240V	
Seat layout	Control	Heater	Pumps	Circulation pump
4 seats	P* Spa Touch	5.5 kw	2 x 6 BHP, 3 HP Cont	1 x 0.35 HP
Dry weight	Filled weight	Avg spa Water capacity		
360 kg / 794 lbs	1,155 kg / 2,546 lbs	795 L / 210 Gallons		



Florence



Luxury steps

People	Dimensions	Total jets	Power supply
6	79 x 79 x 37 Inch	67	60 Amp / 240V

Seat layout	Control	Heater	Pumps	Circulation pump
5 seats + 1 lounger	P* Spa Touch	5.5 kw	2 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
430 kg / 948 lbs	1,527 kg / 3,366 lbs	1,097 L / 290 Gallons

Portofino



Luxury steps

People	Dimensions	Total jets	Power supply
5	91 x 91 x 37 Inch	66	60 Amp / 240V

Seat layout	Control	Heater	Pumps	Circulation pump
4 seats + 1 lounger	P* Spa Touch	5.5 kw	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
510 kg / 1,124 lbs	1,760 kg / 3,880 lbs	1,250 L / 330 Gallons

Palermo



Luxury steps

People	Dimensions	Total jets	Power supply
6	91 x 91 x 37 Inch	61	60 Amp / 240V

Seat layout	Control	Heater	Pumps	Circulation pump
6 seats	P* Spa Touch	5.5 kw	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
510 kg / 1,124 lbs	1,760 kg / 3,880 lbs	1,250 L / 330 Gallons

Positano



Luxury steps

People	Dimensions	Total jets	Power supply
5	83 x 83 x 37 Inch	62	60 Amp / 240V

Seat layout	Control	Heater	Pumps	Circulation pump
4 seats + 1 lounger	P* Spa Touch	5.5 kw	2 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
450 kg / 992 lbs	1,605 kg / 3,538 lbs	1,155 L / 305 Gallons

Sicily



Luxury steps

People	Dimensions	Total jets	Power supply	
6	83 x 83 x 37 Inch	50	60 Amp / 240V	
Seat layout	Control	Heater	Pumps	Circulation pump
6 seats	P* Spa Touch	5.5 kw	2 x 6 BHP, 3 HP Cont	1 x 0.35 HP
Dry weight	Filled weight	Avg spa Water capacity		
450 kg / 992 lbs	1,605 kg / 3,538 lbs	1,155 L / 305 Gallons		

Introducing Matte Acrylic

The all-new **Matte Black** and **Matte White** finish is now available across the entire **Platinum Spas Luxury Range**.

Striking, modern, and unapologetically luxurious — this is the color trend defining high-end outdoor living in 2025. From first glance, it commands attention.

Matte Acrylic is already becoming the go-to choice for those who want their spa to stand out — not blend in. And it's not just beautiful. It's smarter, too.

Each Matte Acrylic model is made using AVONITE™ Flex by Trinseo. A next-generation surface material offering:

- 2x the slip resistance of traditional glossy acrylic
- Enhanced grip for safer, more relaxing use
- UV stability to resist fading and surface degradation
- Durable thermoformed finish for sharper detailing and long-term performance



Matte White



Matte Black



Platinum swim spa

Ultimate in fitness and relaxation

Elevate your wellness with Platinum swim spas, where fitness and luxury combine in one exceptional package. Designed for all abilities, our swim spas provide a versatile aquatic experience—whether you're swimming against an adjustable current for a full-body workout, relaxing with hydrotherapy, or enjoying family fun.

With powerful swim currents, advanced jet systems, and spacious layouts, Platinum swim spas offer the perfect blend of exercise, therapy, and leisure. Transform your garden into a year-round retreat for fitness and relaxation, tailored to your lifestyle.

Shell color



Sterling Silver

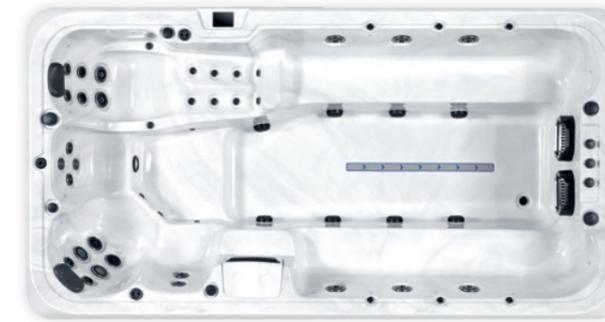
Side panel at a glance



Titan



Swim Spa steps



Filter required
SS01 x 2



People	Dimensions	Total jets	Power supply
1 - 10	169 x 88.5 x 47.5 Inch	38	50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
9 seats + 1 lounger	Spa Touch 2T	5.5 kw	2 x 5 BHP, 2 HP Cont	2 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
920 kg / 2,028 lbs	5,120 kg / 11,287 lbs	4,200 L / 1,109 Gallons

Eros



Swim Spa steps



Filter required
SS01 x 2



People	Dimensions	Total jets	Power supply
1 - 3	177.2 x 88.6 x 59 Inch	22	50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
2 seats	Spa Touch 2T	5.5 kw	1 x 6 BHP, 3 HP Cont	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
935 kg / 2,061 lbs	7,735 kg / 17,052 lbs	6,800 L / 1,796 Gallons

Eros Pro



Swim Spa steps



Filter required
SS01 x 2



People	Dimensions	Total jets	Power supply
1 - 3	177.2 x 88.6 x 59 Inch	19	2 x 50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
2 seats	Spa Touch 2T	5.5 kw	1 x 6 BHP, 3 HP Cont	Turbine	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
960 kg / 2,116 lbs	6,760 kg / 14,903 lbs	5,800 L / 1,532 Gallons

Helios



Swim Spa steps



Filter required
SS01 x 4



People	Dimensions	Total jets	Power supply
1 - 5	232.3 x 88.6 x 59 Inch	53	1 x 40 Amp / 240V 1 x 50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
4 seats + 1 lounger	Spa Touch 2T	2 x 5.5 kw	2 x 5 BHP, 2 HP Cont	3 x 6 BHP, 3 HP Cont	2 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
1,450 kg / 3,196 lbs	11,950 kg / 26,345 lbs	10,500 L / 2,774 Gallons

Helios Pro



Swim Spa steps



Filter required
SS01 x 4



People	Dimensions	Total jets	Power supply
1 - 5	232.3 x 88.6 x 59 Inch	53	1 x 40 Amp / 240V 1 x 50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
4 seats + 1 lounger	Spa Touch 2T	2 x 5.5 kw	2 x 5 BHP, 2 HP Cont	Turbine	2 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
1,475 kg / 3,251 lbs	10,975 kg / 24,195 lbs	9,500 L / 2,509 Gallons

*Please note a consumer unit will need to be fitted inside the swim spa to split the 40a supply for both boards

Zelus



Swim Spa steps



Filter required
SS01 x 2



People	Dimensions	Total jets	Power supply
1 - 3	224.4 x 88.6 x 59 Inch	42	50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
2 seats + 1 lounger	Spa Touch 2T	5.5 kw	1 x 6 BHP, 3 HP Cont	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
1,350 kg / 2,976 lbs	11,150 kg / 24,581 lbs	9,800 L / 2,588 Gallons

Zelus Pro



Swim Spa steps



Filter required
SS01 x 2



People	Dimensions	Total jets	Power supply
1 - 3	224.4 x 88.6 x 59 Inch	39	2 x 50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
2 seats + 1 lounger	Spa Touch 2T	5.5 kw	1 x 6 BHP, 3 HP Cont	Turbine	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
1,380 kg / 3,042 lbs	10,180 kg / 22,443 lbs	8,800 L / 2,324 Gallons



Platinum Mini Pools

Fully in-built mini pools.

The perfect balance of luxury, relaxation, and practicality with our mini pools.

These compact yet elegant mini pools are designed to fit seamlessly into any in-ground designed outdoor space, offering a refreshing retreat right in your garden. Whether you're looking for a peaceful place to unwind, a stylish centerpiece for entertaining, or a versatile aquatic feature for your family to enjoy, mini pools deliver endless possibilities.

Benefits of a Mini Pool

Space-saving design

Perfect for small gardens, courtyards, or urban spaces, mini pools fit seamlessly into areas where a full-sized pool may not be practical.

Versatility

Ideal for relaxation, light exercise, or cooling off during warm weather. Their compact size allows them to suit various uses and family needs.

Ease of maintenance

With a smaller water volume than traditional pools, mini pools require less cleaning, fewer chemicals, and lower overall maintenance effort.

Cost-effective luxury

Mini pools offer a luxurious addition to your home at a fraction of the installation and operational costs of a full-sized pool, while still enhancing your property's value.

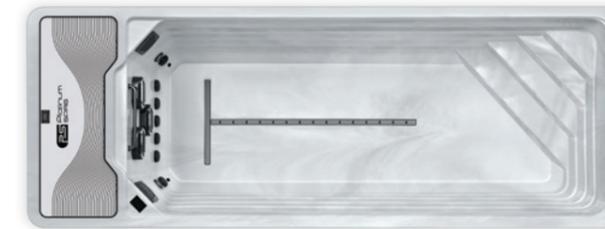
Shell color



Sterling Silver



Atlas



Filter required
SS01 x 2



People	Dimensions	Total jets	Power supply
N/A	236.2 x 88.6 x 59 Inch	3	50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
N/A	Spa Touch 2T	5.5 kw	N/A	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
1,570 kg / 3,461 lbs	12,220 kg / 26,940 lbs	10,650 L / 2,813 Gallons

Atlas Pro



People	Dimensions	Total jets	Power supply
N/A	236.2 x 88.6 x 59 Inch	0	1 x 40 Amp / 240V 1 x 50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
N/A	Spa Touch 2T	5.5 kw	N/A	Turbine	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
1,592 kg / 3,509 lbs	12,542 kg / 27,650 lbs	10,950 L / 2,892 Gallons

Chronos Pro



People	Dimensions	Total jets	Power supply
N/A	236.2 x 88.6 x 59 Inch	0	1 x 40 Amp / 240V 1 x 50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
N/A	Spa Touch 2T	5.5 kw	N/A	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
1,600 kg / 3,527 lbs	11,900 kg / 26,235 lbs	10,300 L / 2,720 Gallons

Chronos



People	Dimensions	Total jets	Power supply
N/A	236.2 x 88.6 x 59 Inch	3	50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
N/A	Spa Touch 2T	5.5 kw	N/A	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
1,580 kg / 3,483 lbs	11,580 kg / 25,529 lbs	10,000 L / 2,641 Gallons

Hades



People	Dimensions	Total jets	Power supply
N/A	236.2 x 88.6 x 59 Inch	3	50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
N/A	Spa Touch 2T	5.5 kw	N/A	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
1,560 kg / 3,439 lbs	12,560 kg / 27,690 lbs	11,000 L / 2,905 Gallons

Hades Pro



People	Dimensions	Total jets	Power supply
N/A	236.2 x 88.6 x 59 Inch	0	1 x 40 Amp / 240V 1 x 50 Amp / 240V

Seat layout	Control	Heater	Pumps	S Pumps	Circulation pump
N/A	Spa Touch 2T	5.5 kw	N/A	3 x 6 BHP, 3 HP Cont	1 x 0.35 HP

Dry weight	Filled weight	Avg spa Water capacity
1,585 kg / 3,494 lbs	12,885 kg / 26,498 lbs	11,300 L / 2,985 Gallons

Fully
in-build
Mini Pools.



The perfect accessories for your purchase

Elevate your Platinum Spas hot tub experience with accessories designed to enhance both function and style. Our carefully selected range adds outstanding value, providing useful features without ever compromising on aesthetics—so your relaxation space is as stylish as it is comfortable.

Cover lifters

Our patented cover lifter systems make opening and closing the spa cover simple, helping maintain your hot tub, extending the life of your cover, and, most importantly, making it easier for you to enjoy your hot tub every day.



VX2 cover lifter

The VX2 cover lifter is a premium, high-quality accessory designed to make removing and replacing your hot tub cover a breeze. Engineered for ease of use, the VX2 is perfect for hot tub owners who want to enjoy their spa without the hassle of handling a bulky, heavy cover. This best-selling cover lifter combines functionality with thoughtful design features, ensuring that you can effortlessly manage your hot tub cover while protecting it from damage. With the added convenience of integrated towel and robe hooks, the VX2 is a must-have addition to any hot tub setup.



Undermount

The under-mount cover support is a practical and efficient solution designed to streamline the process of managing your hot tub cover. Engineered for convenience, this cover lifter sits neatly underneath your hot tub, offering robust support while minimizing the effort required to lift and lower the cover. The cover lifter combines functionality with a space-saving design, making it an ideal choice for hot tub owners who want a reliable, easy-to-use accessory that enhances both the longevity of their cover and the overall hot tub experience.

Caddy cover lifter

Caddy cover lifter - JZ001 is a versatile and practical solution designed to enhance your hot tub experience. Engineered with a focus on convenience and durability, this cover lifter simplifies the task of removing and replacing your hot tub cover, allowing you to enjoy your spa with minimal effort. The JZ001 combines robust construction with a sleek design, ensuring it not only performs well but also complements the aesthetic of your hot tub area. This lifter is an essential accessory for any hot tub owner looking for a reliable and easy-to-use cover management solution.



Frequently asked questions

Hot tub FAQs

What is a 15 Amp or Plug and Play hot tub?

Plug and play hot tubs are suitable for areas where you are unable to get a 50-amp power supply to it. A Plug and Play hot tub will run off a standard outdoor wall outlet. Only requirement is that the Outlet be dedicated to the Hot Tub and not shared. You will need to install a 15 Amp / 110V G.F.C.I. (Ground Fault Circuit Interrupter) Cord to connect to the Hot Tub. For full details of the electrical requirements, check with your hot tub retailer.

What is a 50/60 Amp hot tub?

These are dedicated 240V spas. This spa will require either a 50 Amp or 60 Amp service. We use a 4-wire hookup, and 6 AWG wire. By the National Electrical Code, it is required to have the appropriate Ground Fault Circuit Interrupter (G.F.C.I.) installed to supply the spa. All electrical wiring needs to be completed by a licensed Electrician.

How many seats do I need?

This is different for each customer depending on who will be using it – a couple, family or friends. Even if there will only be two people using the hot tub, different options of seats will allow you to soothe different muscles. You may also require a greater number of loungers rather than seats. We have varying options and can help you decide.

How often should I drain my hot tub?

How often you drain your hot tub depends on a number of factors, including how frequently the spa is used, the quality of the water used to fill it, and how well the water is maintained. For optimum performance, we generally advise draining, cleaning, and refilling the hot tub every three to four months.

I would like to sink my hot tub into the decking, is this possible?

We do not advise you to position your hot tub with decking built around it or underground as it can significantly impact future maintenance requirements. If you wish to do this, we advise you consult a structural engineer to ensure that your decking is capable of safely and adequately supporting the full weight of your hot tub when in use. The hot tub should be 8" above of the top of the decking to allow for the cover to clip onto the side.

What are the access requirements?

It is the customer's responsibility to ascertain whether there is adequate space for the delivery of the hot tub. You must have a minimum width of 3.5' and a minimum height of 8'. Please check the full access requirements with your hot tub retailer.

Swim spa FAQs

Does my swim spa come with a drainage outlet?

Yes, your swim spa does come with a drainage outlet that is located at the bottom of the swim spa. However, a quicker way to drain your swim spa would be with a submersible pump.

How hot does a swim spa get?

The water temperature can be set up to 104 Fahrenheit. The ideal water temperature for swimming is around 86 Fahrenheit but aquatic therapy should be up to 91 Fahrenheit. If you want to lounge in the therapy seats and relax then we recommend you set it to 100 Fahrenheit.

In the swim spas which have dual temperature units, where there is a barrier between the swim area and the hot tub; the hot tub side of the unit can be heated to 104 Fahrenheit.

Can someone sit in a seat whilst another person is swimming?

Yes, you may get a little wet from any splashes but sit back, relax and enjoy watching them swim or workout.

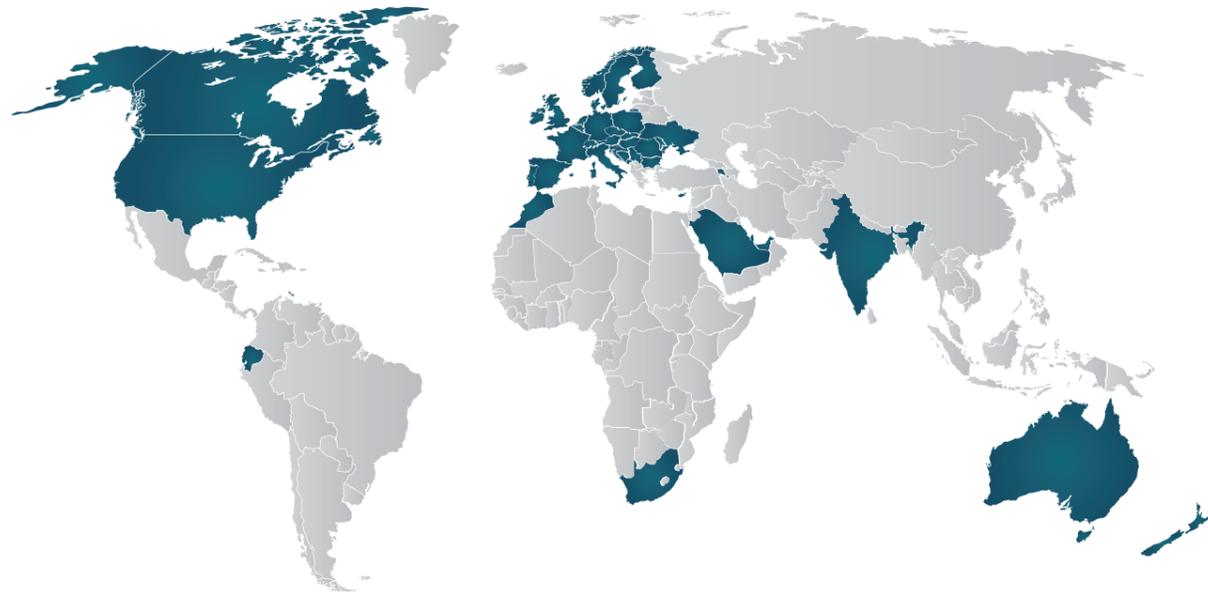


Experience relaxation worldwide with our products

With our hot tubs, you're never far from a slice of pure relaxation. Whether you're in the rolling hills of the UK, the bustling cities of the United States, or the scenic landscapes of Norway, you're in good company – and fully supported.

We take pride in offering reliable hot tub experiences across the globe. Our team stands by your side every step of the way, bringing you the best in comfort, quality, and service. Join the countless happy customers in over 40 countries who've found their perfect escape with us, including:

United Kingdom	Poland	Australia	Ireland	Morocco	Czech Republic
United States	Portugal	Finland	Greece	New Zealand	Bulgaria
Germany	Belgium	Romania	India	Ecuador	Luxembourg
France	Slovenia	Morocco	Sweden	Dubai	Latvia
Spain	Croatia	Switzerland	Slovakia	Moldova	Macedonia
Netherlands	Denmark	Norway	Bosnia	Serbia	Lithuania
Austria	Canada	Cyprus	Malta	Armenia	



Rediscover relaxation with a brand you can trust – no matter where you are. Let us bring comfort to your corner of the world

Getting in touch

For more information please speak to our friendly and dedicated team members.

Find & follow us on



Retailer information